



TEC3000 Series On/Off or Floating Fan Coil and Zoning Thermostat Controllers with Dehumidification Capability

Installation Instructions

Part No. 24-10787-6, Rev. D
Issued November 2016

TEC3310-00-000, TEC3311-00-000, TEC3312-00-000, TEC3313-00-000,
TEC3610-00-000, TEC3611-00-000, TEC3612-00-000, TEC3613-00-000

Refer to the [QuickLIT website](#) for the most up-to-date version of this document.

Applications

The TEC3000 Series On/Off or Floating Fan Coil and Zoning Thermostat Controllers are stand-alone and field-selectable BACnet® Master-Slave/Token-Passing (MS/TP) or N2 networked devices provide control of the following:

- local hydronic reheat valves
- pressure-dependent variable air volume (VAV) equipment with or without local reheat
- two- or four-pipe fan coils
- cabinet unit heaters
- other zoning equipment using an on/off or floating control input

The networked models feature a field-selectable Building Automation System (BAS) BACnet MS/TP or N2 communication capability that enables remote monitoring and programming for efficient space temperature control. All models include a USB port configuration that reduces installation time by allowing simple backup and restore features from a USB drive, which enables rapid cloning of configuration between like units.

Some models have occupancy sensing capability built into the device. These thermostat controllers maximize up to 30% energy savings in high-energy usage commercial buildings, such as schools and hotels, during occupied times by using additional standby setpoints.

All models feature an intuitive onboard touchscreen UI with backlit display that makes setup and operation quick and easy. Multiple fan configurations are supported for fan coil equipment types:

- single-speed
- multi-speed (two or three discrete speeds)
- variable-speed/EC motors (0 to 10 VDC control)

Some models support dehumidification on two-pipe fan coil units with reheat, and four-pipe fan coil units with or without reheat. When no heating is required, the thermostat controller monitors space humidity and activates dehumidification control as necessary. Heat and/or reheat is used as required to maintain the space temperature. For optimal dehumidification performance, use a fan coil unit that has a multi-speed or variable-speed fan (VSF).

IMPORTANT: The TEC3000 Series Thermostat Controller is intended to provide an input to equipment under normal operating conditions. Where failure or malfunction of the thermostat controller could lead to personal injury or property damage to the controlled equipment or other property, additional precautions must be designed into the control system. Incorporate and maintain other devices, such as supervisory or alarm systems or safety or limit controls, intended to warn of or protect against failure or malfunction of the thermostat controller.

IMPORTANT : Le TEC3000 Series Thermostat Controller est destiné à transmettre des données entrantes à un équipement dans des conditions normales de fonctionnement. Lorsqu'une défaillance ou un dysfonctionnement du thermostat controller risque de provoquer des blessures ou d'endommager l'équipement contrôlé ou un autre équipement, la conception du système de contrôle doit intégrer des dispositifs de protection supplémentaires. Veiller dans ce cas à intégrer de façon permanente d'autres dispositifs, tels que des systèmes de supervision ou d'alarme, ou des dispositifs de sécurité ou de limitation, ayant une fonction d'avertissement ou de protection en cas de défaillance ou de dysfonctionnement du thermostat controller.

North American Emissions Compliance

United States

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Canada

This Class (B) digital apparatus meets all the requirements of the Canadian Interference-Causing Equipment Regulations.

Cet appareil numérique de la Classe (B) respecte toutes les exigences du Règlement sur le matériel brouilleur du Canada.

Installation

Parts Included

- one TEC3000 Series Thermostat Controller with integral mounting base
- one installation instructions sheet

Location Considerations

Locate the TEC3000 Series Thermostat Controller:

- on a partitioning wall, approximately 5 ft (1.5 m) above the floor in a location of average temperature, allowing for vertical air circulation to the TEC
- away from direct sunlight, radiant heat, outside walls, outside doors, air discharge grills, stairwells, and from behind doors
- away from steam or water pipes, warm air stacks, unconditioned areas (not heated or cooled), or sources of electrical interference

For integrated passive infrared (PIR) models, be sure that the thermostat controller is located centrally, where occupant movement is frequent.

Use insulating foam pads for installations where the wall temperature is different from the room temperature.

Note: Allow for sufficient clearance to insert a USB drive into the USB port.

IMPORTANT: Only connect memory devices to the USB port. Do not use it for charging external devices.

Installing the Thermostat Controller

1. Use a 1/16 in. (1.5 mm) Allen wrench or Johnson Controls® T-4000-119 Allen-Head Adjustment Tool (order separately) to remove the security screw if it is installed on the top of the thermostat controller cover as illustrated in Figure 2.
2. Pull the top edge of the cover and open the thermostat controller as illustrated in Figure 2.

IMPORTANT: The cover is not secured on the bottom. Be careful not to drop the cover.

IMPORTANT: If you are installing more than one thermostat controller, keep track of which cover attaches to which base.

IMPORTANT: Use proper electrostatic discharge (ESD) precautions during installation and servicing to avoid damage to the electronic circuits of the thermostat controller.

Figure 1: Thermostat Controller Shown without Occupancy Sensor, Dimensions, in. (mm)

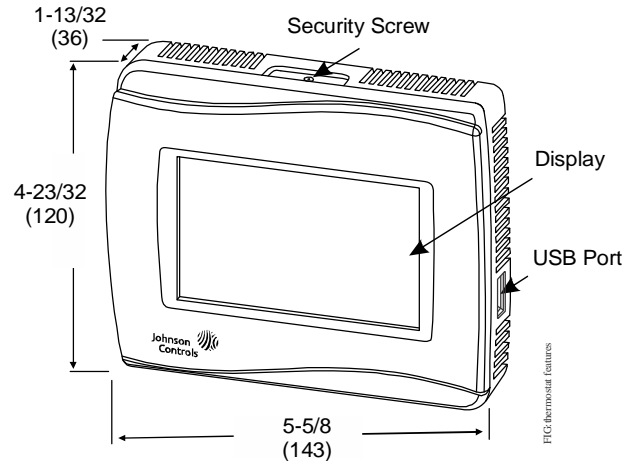
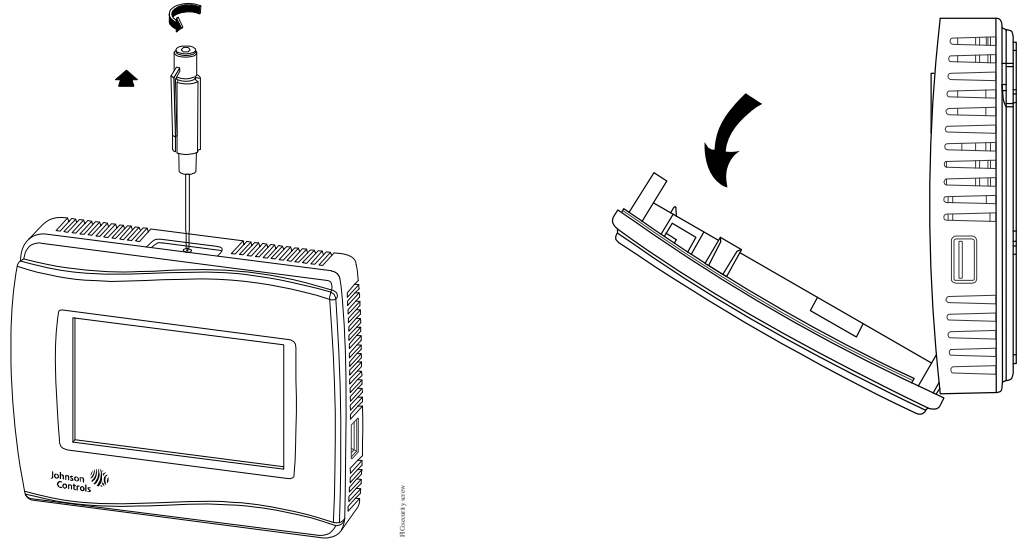


Figure 2: Removing the Security Screw from the Thermostat Controller Cover (Shown without Occupancy Sensor) (Left) and Removing the Thermostat Controller Cover (Right)



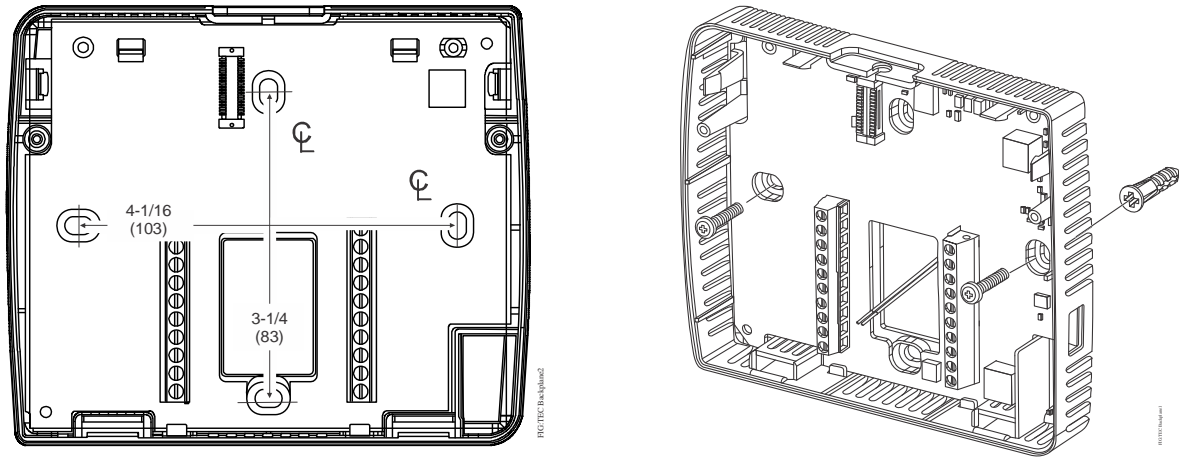
3. Align the thermostat controller mounting base on the wall with the security screw on the top and use the base as a template to mark the two mounting hole locations. See Figure 3.

Notes:

- If you need to install the thermostat controller on an electrical junction box, use 2-1/2 x 4 in. (63 x 101 mm) square boxes with mud ring covers and avoid smaller 1-1/2 x 4 in. (38 x 101 mm) square or 3 x 2 in. (76 x 51 mm) boxes. This procedure ensures that you have enough space for cabling, if needed.
 - For surface-mounted applications, use durable mounting hardware, such as wall anchors, that cannot be easily pulled out of the mounting surface.
4. Pull approximately 6 in. (152 mm) of wire from the wall and insert the wire through the center hole in the thermostat controller mounting base. See Figure 3.
 5. Secure the mounting base to the wall surface using two mounting screws (user supplied) as illustrated in Figure 3.

Note: Be careful not to overtighten the mounting screws.

Figure 3: Mounting Hole Locations, Dimensions, in. (mm) (Left) and Securing the Thermostat Controller Mounting Base to the Wall (Right)



Wiring

When an existing thermostat controller is replaced, remove and label the wires to identify the terminal functions.

CAUTION

Risk of Electric Shock.

Disconnect the power supply before making electrical connections to avoid electric shock.

ATTENTION

Risque de décharge électrique.

Débrancher l'alimentation avant de réaliser tout raccordement électrique afin d'éviter tout risque de décharge électrique.

NOTICE

Risk of Property Damage.

Do not apply power to the system before checking all wiring connections. Short circuited or improperly connected wires may result in permanent damage to the equipment.

NOTICE

Risque de dégâts matériels.

Ne pas mettre le système sous tension avant d'avoir vérifié tous les raccords de câblage. Des fils formant un court-circuit ou connectés de façon incorrecte risquent d'endommager irrémédiablement l'équipement.

IMPORTANT: Make all wiring connections in accordance with local, national, and regional regulations. Do not exceed the electrical ratings of the TEC3000 Series Thermostat Controller.

IMPORTANT: Use proper electrostatic discharge (ESD) precautions during installation and servicing to avoid damage to the electronic circuits of the thermostat controller.

To wire the thermostat controller:

1. Strip the ends of each wire 1/4 in. (6 mm) and connect them to the appropriate screw terminals as indicated in Table 2 and Figure 6 or Figure 7.

Note: For more details on wiring the MS/TP Communications Bus, refer to the *MS/TP Communications Bus Technical Bulletin (LIT-12011034)*.

2. Carefully push any excess wire back into the wall.

Note: Seal the hole in the wall with fireproof material to prevent drafts from affecting the ambient temperature readings.

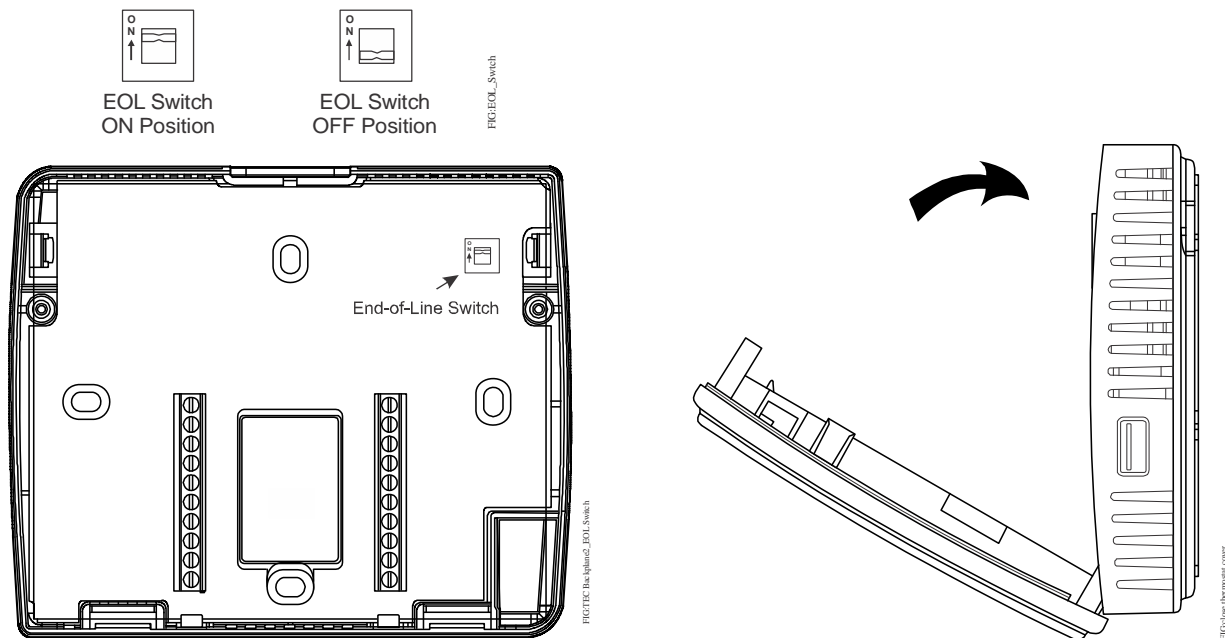
3. Reattach the communication wires to the terminal block.

Note: If multiple wires are inserted into the terminals, be sure to properly twist the wires together before inserting them into the terminal connectors.

4. Set the bus end-of-line (EOL) termination switch to the desired location on the TEC3610-00-000, TEC3611-00-000, TEC3612-00-000, and TEC3613-00-000 models only.

The bus EOL termination switch allows you to designate the thermostat controller as the end of the Field Controller (FC) Bus and N2 Bus. The default position is OFF. If the thermostat controller is at the end of a daisy chain of devices on the FC Bus and N2 Bus, set the EOL switch to the ON position. See Figure 4.

Figure 4: EOL Switch Position (Left) and Installing the Thermostat Controller Cover (Right)



5. Reattach the thermostat controller cover to the mounting base (bottom side first).

IMPORTANT: Make sure you reattach the cover that corresponds to its correct base. The CPU board number needs to match the Base board number. Otherwise, an operation error occurs after you reattach a cover and base that do not belong together (as shown in Figure 5). See Table 1 on page 7 for TEC3000 model names and code numbers.

Figure 5: Error Code Indicating Mismatched Boards

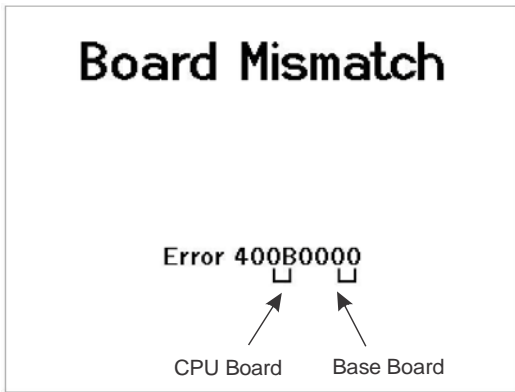


Table 1: TEC3000 Model Names and Code Numbers

| Name | Code Number ¹ | Name | Code Number ¹ |
|---------|--------------------------|---------|--------------------------|
| TEC3310 | 00 | TEC3610 | 0A |
| TEC3311 | 01 | TEC3611 | 0B |
| TEC3312 | 02 | TEC3612 | 0C |
| TEC3313 | 03 | TEC3613 | 0D |
| TEC3320 | 04 | TEC3620 | 0E |
| TEC3321 | 05 | TEC3621 | 0F |
| TEC3322 | 06 | TEC3622 | 10 |
| TEC3323 | 07 | TEC3623 | 11 |
| TEC3330 | 08 | TEC3630 | 12 |
| TEC3331 | 09 | TEC3631 | 13 |

1. The two-character code number is listed within the error code to indicate that the CPU board and base board do not belong together. However, if the same code number appears as both the CPU board and base board, there is no error. For example, if 0B is listed as the CPU board and the base board, the model is the TEC3611.

6. Use a 1/16 in. (1.5 mm) Allen wrench or Johnson Controls T-4000-119 Allen-Head Adjustment Tool (order separately) to reinstall the security screw on the top of the thermostat controller cover. See Figure 2 for security screw placement.
7. Remove the protective plastic cover sheet from the display.

IMPORTANT: If the display is dirty, **gently** wipe it clean with isopropyl alcohol or ethyl alcohol. Do not scrub hard as to avoid damaging the surface. Do not use other cleaners such as water, ketone, and aromatic solvents, since they may damage the polarizer.

Note: VAV and 2-pipe systems should connect their valve to the heating output.

Table 2: Terminal Identification (See Figure 6 and Figure 7 for Wiring Diagrams)

| Terminal Label | Function | |
|------------------------|--|--|
| | TEC3310, TEC3311, TEC3312, TEC3313 Floating FC/VAV and On/Off FC ¹ | TEC3610, TEC3611, TEC3612, TEC3613 Floating FC/VAV and On/Off FC ¹ |
| 24 V | 24 VAC hot from transformer | |
| FAN H | Fan high | |
| FAN M | Fan medium | |
| FAN L | Fan on (single-speed, variable speed), Fan low multi-speed) | |
| AUX | Auxiliary binary output | |
| AUX | Auxiliary power | |
| COM² | 24 VAC common from transformer | |
| CLG O | Cool open (Floating), Cooling NC (On/Off), Triac | |
| CLG C | Cool close (Floating), Cooling NO (On/Off), Triac | |
| HTG O | Heat open (Floating), Heating NC (On/Off), Triac | |
| HTG C | Heat close (Floating), Heating NO (On/Off), Triac | |
| COM² | Common | |
| VSF | Variable speed fan command (configurable 0 to 10 V range) | |
| BI2 | Configurable binary input 2 | |
| BI1 | Configurable binary input 1 | |
| COS | Supply temperature sensor | |
| R SEN | Remote zone temperature sensor | |
| NET+ | Not connected | Field bus+/N2+ |
| NET- | Not connected | Field bus-/N2- |
| NET COM | Not connected | Isolated common for field bus |

1. There is no support for an On and Off VAV.
2. The common terminals (do not include NET COM) are internally connected and can be used for all inputs and outputs.

Notes:

- VAV and 2-pipe systems should connect their valve to the heating output.
- Only one transformer is required for each TEC.

Figure 6: On/Off Wiring Diagram (See Table 2 for Terminal Identification)

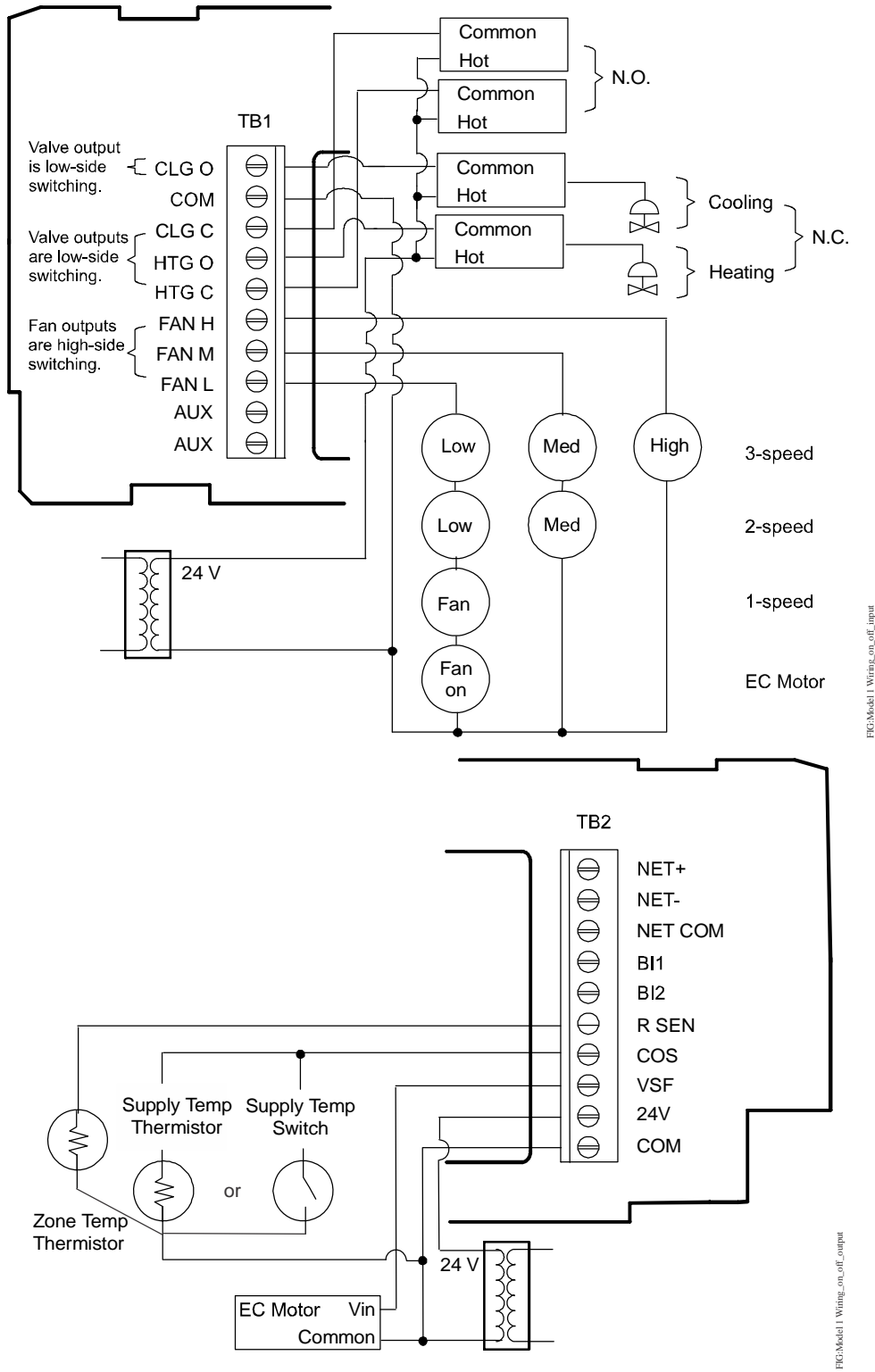


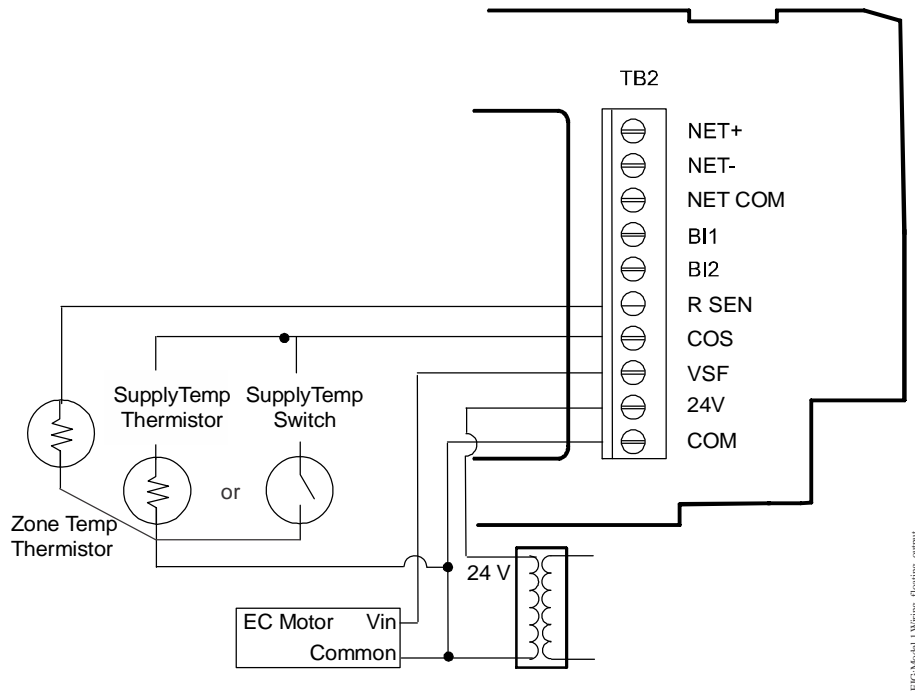
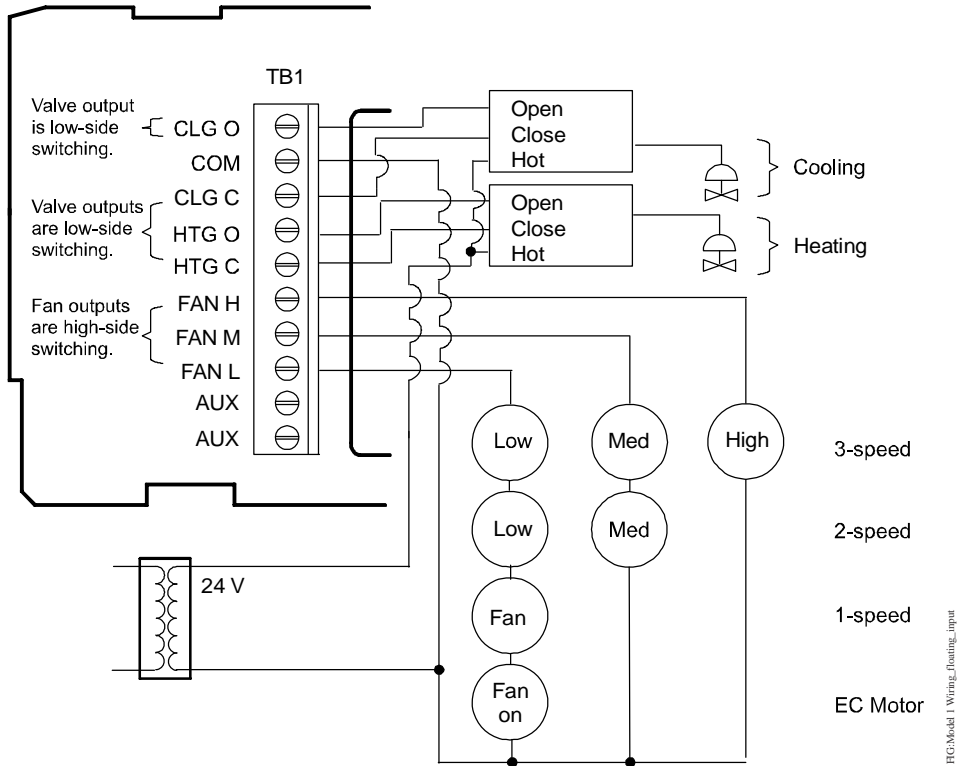
FIG:Model1 Wiring_on_off_input

FIG:Model1 Wiring_on_off_output

Notes:

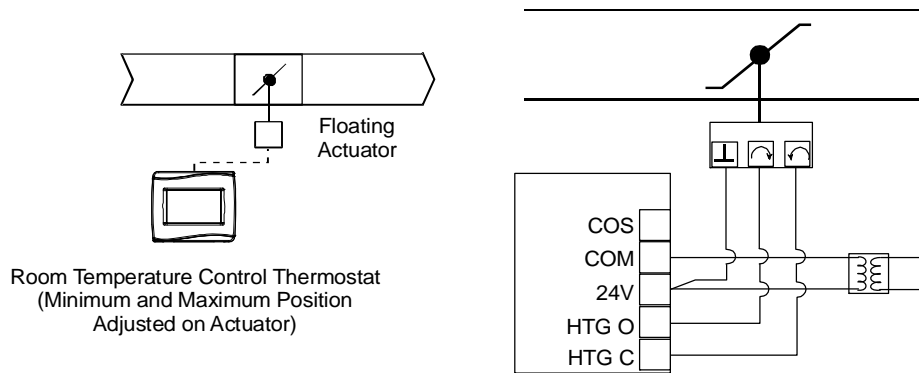
- For VAV and 2-pipe systems, connect the valve to the heating output.
- Only one transformer is required for each TEC.

Figure 7: Floating Wiring Diagram (See Table 2 for Terminal Identification)



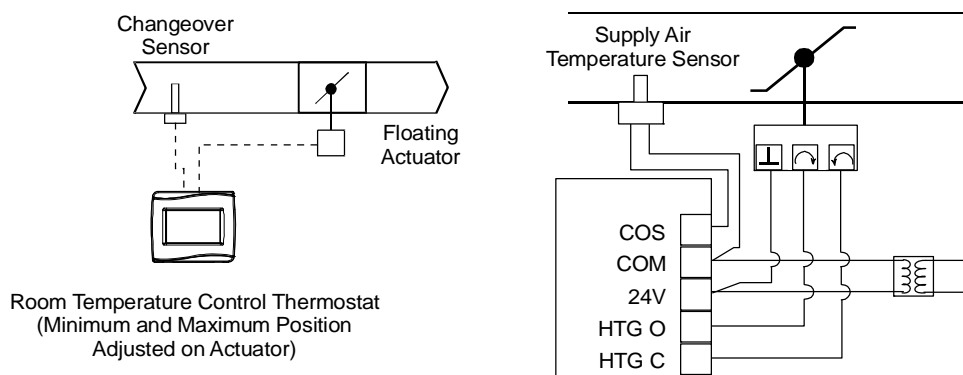
Note: VAV and 2-pipe systems should connect their valve to the heating output.

Figure 8: Floating Control (Pressure-Dependent VAV)



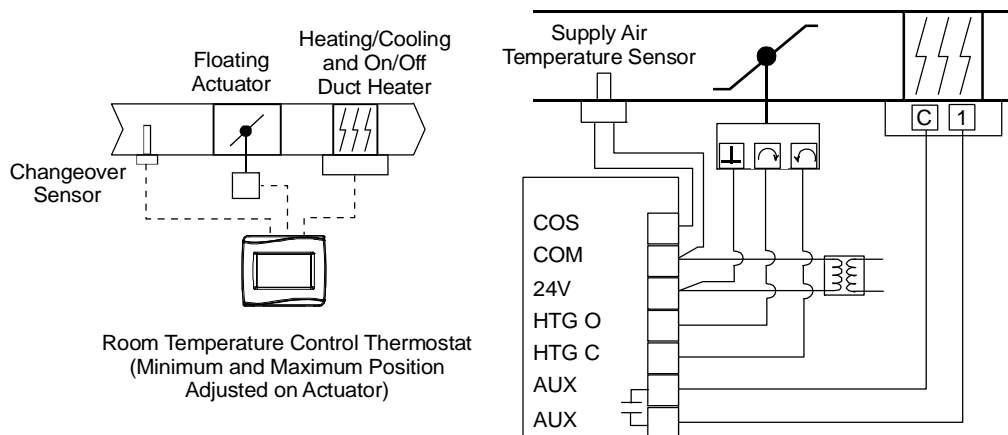
FIGmodel_L_img_chng_only

Figure 9: Floating Control (Pressure-Dependent VAV with Changeover Sensor/Switch)



FIGmodel_L_img_chng_chngvr

Figure 10: Floating Control (Pressure-Dependent VAV with Changeover Sensor/Switch and Reheat)

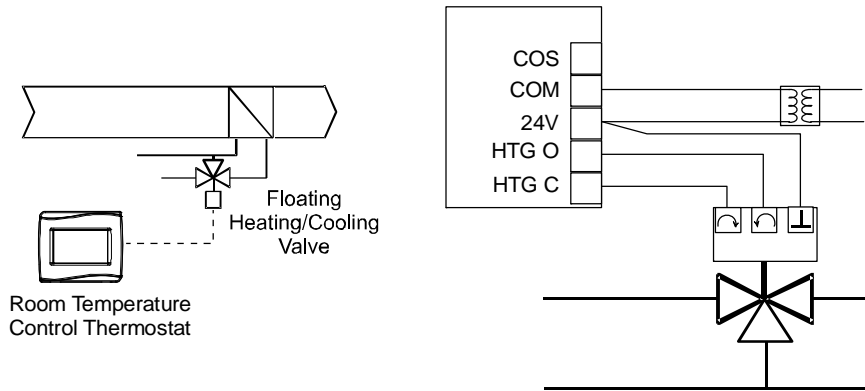


FIGmodel_L_img_chng_chngvr_rht

Note: Power to the AUX contact comes from the reheat coil.

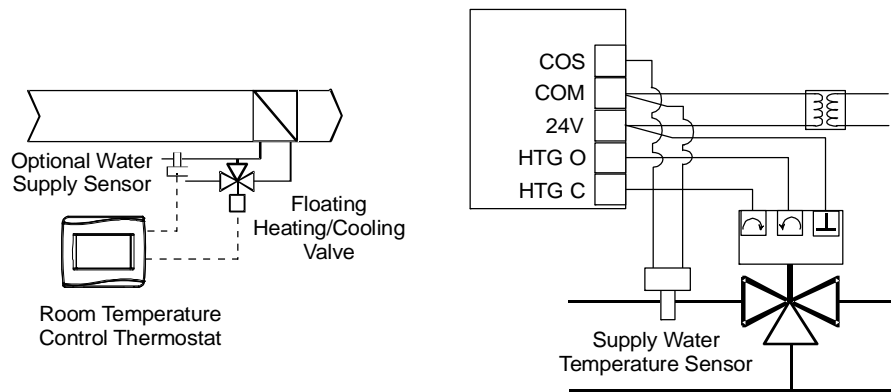
Note: VAV and 2-pipe systems should connect their valve to the heating output.

Figure 11: Floating Control Two-Pipe Heating and Cooling Hydronic Valve Control Fan Coil Application



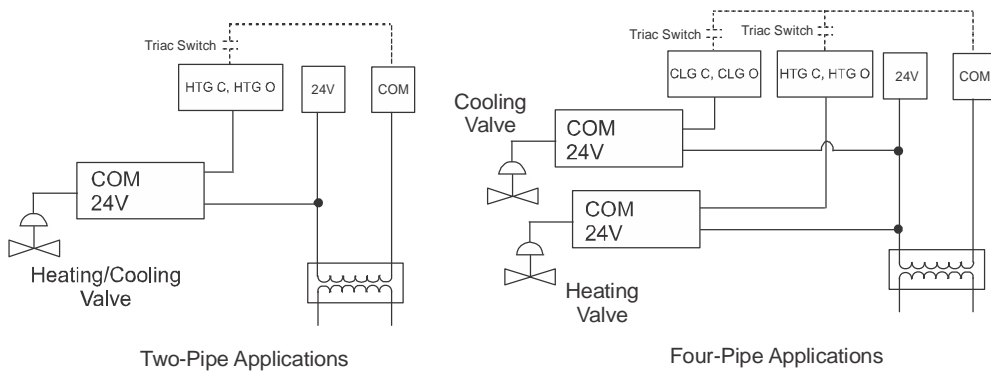
FIGmodel_1_bng_chng_valve

Figure 12: Floating Control Two-Pipe Heating and Cooling Hydronic Valve Control with Changeover Fan Coil Application



FIGmodel_1_bng_chng_valve_chngvr

Figure 13: Floating Control (On/Off Two-Pipe and Four-Pipe Fan Coil Applications)



FIGmodel_1_onoff

Note: VAV and 2-pipe systems should connect their valve to the heating output.

Figure 14: Floating Control (Floating Two-Pipe and Four-Pipe Fan Coil Applications)

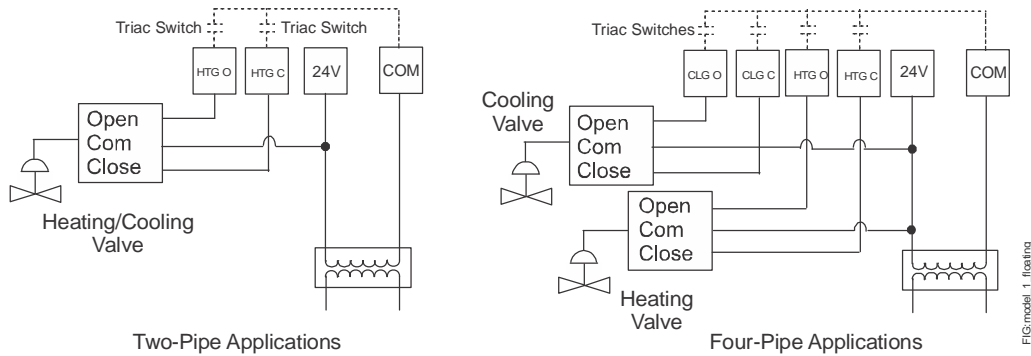


Figure 15: AUX Contact Wiring

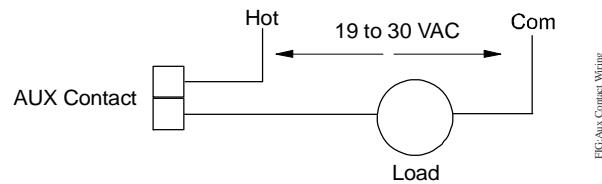
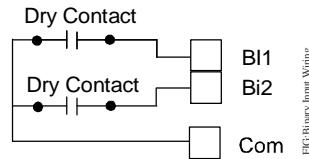


Figure 16: Binary Input Wiring



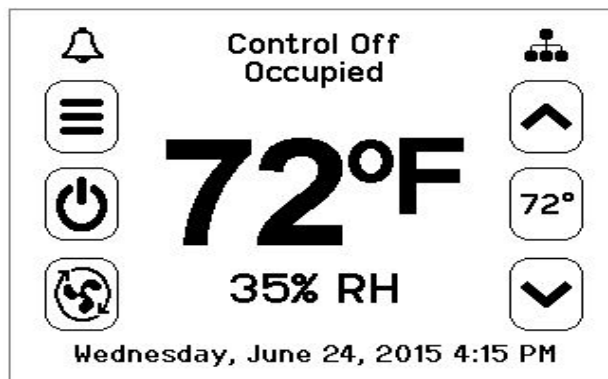
Setup and Adjustments

IMPORTANT: Table 7 provides a full list of TEC3000 menu settings. In the upcoming sections, step-by-step instructions are included on how to access and adjust the more commonly used menus.

Overview

Figure 17 shows the thermostat controller home screen. You can customize it to show or hide various elements from the occupant. See Table 3 for a listing of the touchscreen icons and Table 7 to identify the home screen settings under the Display Settings. When screen customization is used in conjunction with a passcode, the building owner can control which options the occupant can access and adjust.

Figure 17: Thermostat Controller Home Screen



The humidity level appears on the home screen if there is a humidity sensor in the unit, or if the thermostat controller has a network override written to it.

Customizing the Home Screen

Customizing the Home screen settings include:

- Brightness
- Enable Backlight
- Units
- Time
- Time Zone
- Time Format
- Date
- Date Format

You can also show or hide these items on the home screen:

- Fan Button
- Space Temperature
- Humidity
- Off Button
- Hold Button
- Setpoint
- Alarm Indication
- Occupancy Status
- Unit Status
- Date/Time

To customize the Home screen:

1. Press the Menu icon.
2. Press **Display Settings**.
3. Enable or disable elements of the home screen as appropriate for the building owner and occupants.
4. Set the passcode on the thermostat controller to prevent the occupants from changing settings that they should not have access to change.

UI Icons

Table 3 describes the home screen touchable icons. Press and release a UI icon to activate the TEC. Additional touchable icons appear based on the menu, and those icons are also described in Table 3.

Table 3: Touchscreen Icons (Part 1 of 2)























| Icon | Icon Name | Description |
|--|-----------------------------|--|
|  | Menu | Displays the configuration screens where various settings may be adjusted. |
|  | Alarm | Indicates that the thermostat controller has triggered an alarm. |
|   | Unit Power On Off | Powers the thermostat controller on or off. Note: This icon disables all equipment control, but does not physically power down the unit. |
|  | Network Communication | Indicates that the thermostat controller detected a supervisory controller and both are online. |
|   | Arrow | Increases or decreases a value depending on the configuration screen. |

Table 3: Touchscreen Icons (Part 2 of 2)

| Icon | Icon Name | Description |
|--|---|---|
|  | Run/Hold | Displays the current setpoint. Hold mode is enabled by pressing the button. |
|  | Hold/Hold | Displays the active setpoint. Hold mode is enabled. No Hold mode is enabled by pressing the button. |
|  | Right Arrow | Proceeds to the next screen. |
|     | Fan Override On Auto Quiet | Adjusts the fan override between On, Auto, and Quiet. |
|  | Home | Returns the display to the main home screen. |
|  | Back | Returns to the previous screen. |
|  | Save | Saves the current configuration and parameter settings. |
|  | Delete | Deletes the scheduled event. |
|  | Clear | Clears the password entry on the keypad screen. |
|  | Wrench | Indicates that the value is editable. |
|  | Checkmark | Indicates that an event or schedule is programmed for a specific day of the week. |
|  | Exclamation Point | Indicates that an error has occurred. |

Using the USB Port

The USB port allows you to quickly and easily load firmware upgrades, backup settings, and restore settings to the TEC3000 by using a USB drive. The TEC3000 can recognize eight configuration files or firmware package files. The USB drive format must be FAT or FAT32. The drive cannot be NTFS or USB 3.0. You must have access to the TEC3000 passcode, if a password has been set up, if you are upgrading firmware or copying configuration files. Do not remove the USB drive until the firmware upgrade is complete. The TEC3000 may restart and go offline to the NAE after a firmware upgrade. The upgrade takes approximately three minutes.

Configurations are copied, except for the Communication mode. See [Choosing the Communication Mode \(TEC3610-00-000, TEC3611-00-000, TEC3612-00-000, and TEC3613-00-000 Models\)](#) to configure each device.

Loading the Firmware

1. Ensure that the TEC screen is on.
2. Insert the USB drive into the right side of the TEC.
See Figure 1 for the USB port location.
3. Press the Menu icon.
4. Scroll down the menu and press **Update**.
5. Press **Load Firmware**.
6. Select the correct firmware version. The correct file name has the .pkg extension.
7. Press **Confirm** if you have the correct firmware version.

The firmware is loaded from the USB drive into the TEC3000 operating system. The TEC3000 locates the new firmware only if the new firmware is on the root drive of the USB drive. See [Troubleshooting](#) if the firmware is not loaded correctly.

8. Remove the USB drive from the TEC3000 controller when the update is complete.

The TEC3000 firmware update is complete when the TEC3000 restarts and returns to the home screen.

Backing Up the Settings

1. Ensure that the TEC screen is on.
2. Insert the USB drive into the right side of the TEC.
See Figure 1 for the USB port location.
3. Press the Menu icon.
4. Scroll down the menu and press **Update**.
5. Press **Backup**.
6. Press **Confirm** if you have the correct firmware version.

A message appears stating that the file is saved locally and on a USB drive.
The setting files are named based on the TEC3000 model name, date, and time stamp (for example, TEC3311-00_2015-10-08T1). The files are saved locally and on the USB drive's root directory. See [Troubleshooting](#) if the settings are not backed up correctly.

7. After the settings are saved onto the USB drive, remove the USB drive from the TEC3000.

Restoring the Settings

1. Ensure that the TEC screen is on.
2. Insert the USB drive into the right side of the TEC.
See Figure 1 for the USB port location.
3. Press the Menu icon.
4. Press **Update**.
5. Press **Restore**.
6. Select Local Storage or the correct configuration file created from a previous backup operation.





The setting files are named based on the TEC3000 model name, date, and time stamp (for example, TEC3311-00_2015-10-08T1). The files are saved locally and on the USB drive's root directory.

7. Press **Confirm** if you have the correct file name.

The settings are loaded from the USB drive.

8. After the settings are loaded from the USB drive, remove the USB drive from the TEC3000.

Choosing the Communication Mode (TEC3610-00-000, TEC3611-00-000, TEC3612-00-000, and TEC3613-00-000 Models)

1. Ensure the TEC screen is on.
2. Press the Menu icon.
3. Press **Network Setup**.
4. Press **FC Comm Mode**.
5. Select BACnet or N2 by pressing .
6. Proceed to Step 7 to perform BACnet communication and Step 15 to perform N2 communication.
7. Press  to return to the previous screen.
8. Press **BACnet Instance ID**.
9. Enter the BACnet® instance ID using the keypad. This value should be different to the other controllers on the site.
10. Press **Save**.
11. Press  to return to the previous screen.
12. Press **BACnet Address**.
13. Enter the BACnet address through the keypad.
14. Press **Save**.
15. After selecting N2 in Step 5, press **Save**.
16. Press  to return to the previous screen.
17. Press **N2 Address**.
18. Enter the N2 address through the keypad.
19. Press **Save**.

Configuring the Thermostat Controller

Use the Menu icon on the home screen to access and change the basic operating parameters of the thermostat controller. During normal operation, press the Menu icon once to access the following parameters:

- Faults Status
- Display Settings
- Equipment Setup
- Controller Information
- Setpoints
- Control Setup
- System Status
- Commissioning
- Schedule
- Network Setup
- Control Status
- Update

Installer Configuration Menu

The thermostat controller comes from the factory with default settings for all configuration parameters. The UI menu navigation and default settings are shown in Table 7. Before any outputs turn on, the controller must be configured for the equipment connected to itself. You need to start from the home screen to perform any of the following tasks.

Screen Reset



The current screen returns to the home screen if the current screen is not touched for 3 minutes.

Selecting the Unit Type

There are three unit types. They are:

- 4-pipe – This unit type has both heating and cooling coils plus a supply fan. This configuration can also be used on configurations that are heating or cooling only.
- 2-pipe – This unit type has a single set of pipes that can serve hot or chilled water plus a supply fan. The Supply Temp Type allows for the connection of an analog sensor or an aquastat to a binary input. Based on the water temperature or aquastat state, the unit controls heating or cooling.
- VAV – This unit type is designed for a pressure-independent zone damper and the supply fan outputs are disabled. The TEC senses the supply air temperature coming from the unit. The Supply Temp Type setting allows for the connection of an analog sensor or binary duct thermostat. Based on the air temperature or duct thermostat state, the zone damper controls for heating or cooling. The TEC does not control the unit delivering the air. The logic needs to be part of another controller.



By default, the thermostat controller is configured for 4-pipe fan coil mode. To change to a 2-pipe or Pressure-Dependent VAV mode:

1. Press the Menu icon.
2. Press **Equipment Setup**.
3. Press **General**.
4. Press **Unit Type** and select 2-pipe, 4-pipe, or VAV.
5. Press  to save and  to return to the previous screen.



Note: Selecting VAV reboots the controller in order to apply the change.

Selecting the Heating and Cooling Device Type

By default, the thermostat is configured for On-Off (2-position) control. This can be changed to Floating (Incremental) mode when the Unit Type is not set to VAV. For VAV mode, only floating actuators are supported and this option is unavailable. To change the Heating/Cooling Device Type:



1. Press the Menu icon.
2. Press **Equipment Setup**.
3. Press **General**.
4. Press **Htg/Clg Device Type** and select On-Off or Floating. Changing this option reboots the controller in order to apply the change.
5. Press  to save and  to return to the previous screen.

When in Floating mode, the Actuator Stroke Time must also be set to match the equipment. To set the actuator stroke time:



1. Press the Menu icon.
2. Press **Equipment Setup**.
3. Press **General**.
4. Press **Actuator Stroke Time** and adjust accordingly.
5. Press  to save and  to return to the previous screen.

Configuring the Supply Fan - Fan Coil Only

On fan coil units (2-pipe or 4-pipe), three different types of supply fans are supported. These are single-speed fans, multi-speed fans (up to three discrete speeds), and VSF using a 0 to 10 V control signal and an optional binary on/off command. Note that fan control is not available when in VAV mode. To select the fan type:

1. Press the Menu icon.
2. Press **Equipment Setup**.
3. Press **Supply Fan**.
4. Press **Supply Fan Type** and select Single Speed, Multi-Speed, or Variable Speed.
5. Press  to save and  to return to the previous screen.



For multi-speed fan control, you can adjust the point when the medium or high speed turns on. The fan speed is based on the load on the cooling/heating device, and is a percentage between 0 and 100. By default, the Med Speed On Cmd is 33% and the High Speed On Cmd is 66%. When only two fan speeds are used, you must set the High Speed On Cmd to 100% to disable the third speed and set the Med Speed On Cmd to 50%. To adjust these values:

1. Press the Menu icon.
2. Press **Equipment Setup**.
3. Press **Supply Fan**.
4. Press **Medium Speed On Cmd** and adjust accordingly.
5. Press **High Speed On Cmd** and adjust accordingly.
6. Press  to save and  to return to the previous screen.

For VSF control, the output is configurable for any range between 0 V and 10 V. The parameters are Start Voltage, Full Speed Voltage, and Minimum Command. Start Voltage is the voltage output at which the fan begins running, and Full Speed Voltage is the voltage output at which the fan reaches full speed. Minimum Command is the percentage of the range between the Start Voltage and the Full Speed Voltage. The fan does not go below the minimum command when the fan is turned on. By default, the Start Voltage is 2 V, the Full Speed Voltage is 10 V, and the Minimum Command is 20%.



When the variable speed fan is off, the FAN binary output is off and the voltage at the VSF output is 0 V. When the fan turns on, the FAN binary output turns on and the voltage at the VSF output begins controlling the fan. When the VSF is configured for reverse acting mode (Start Voltage is above Full Speed Voltage), the VSF output goes to the lesser of 10 V and 1 V above the Start Voltage when the fan is turned off.

To configure the variable speed parameters:

1. Press the Menu icon.
2. Press **Equipment Setup**.
3. Press **Supply Fan**.
4. Press **Start Voltage** and adjust accordingly.
5. Press **Full Speed Voltage** and adjust accordingly.
6. Press **Minimum Command** and adjust accordingly.
7. Press  to save and  to return to the previous screen.

Setting the Control Mode

The Control Mode informs the controller to run in Cooling only, Heating only, or Automatic mode, based on the temperature in the zone relative to the heating and cooling setpoints. Control Mode does not override equipment lockouts or changeover. To set the Control Mode:

1. Press the Menu icon.
2. Press **Control Setup**.
3. Press **General**.
4. Press **Control Mode** and select Cooling, Heating, or Auto as desired.
5. Press  to save and  to return to the previous screen.

Setting the Fan Mode - Fan Coil Only



The Fan Mode informs the controller how to handle the fan. There are two options for fan configuration: a Fan Mode available to the installer through the menu system, and a fan override available as an option to the end-user. See [*Customizing the Home Screen*](#) for information on enabling and disabling end-user controls. The Fan Mode available to the installer provides the following options:

- On – fan is continuously on
- Auto – fan cycles on demand with the controller entering cooling, heating, or dehumidification modes
- Smart – fan cycles on demand with the controller entering cooling or heating modes during unoccupied periods but is continuously running during occupied and standby periods

The Fan Override icon on the previous screen provides the following options:

- On – overrides the fan to be continuously on
- Auto – follows the behavior set as Fan Mode
- Quiet – follows the behavior set as Fan Mode, but prevents the fan from ever going above minimum speed. The Quiet option has no effect on equipment with single-speed fans

To set the Fan Mode:



1. Press the Menu icon.
2. Press **Control Setup**.
3. Press **General**.
4. Press **Fan Mode** and select On, Auto, or Smart.
5. Press  to save and  to return to the previous screen.

Changeover



Pressure-Dependent VAV systems and 2-pipe fan coils require changeover detection in order to switch seasonal operation between heating and cooling modes. The TEC supports the following methods for changeover: automatic changeover using an analog sensor (thermistor), automatic changeover using a binary switch, or remote changeover from a BAS and manual changeover.

For automatic changeover, a supply temperature sensor or switch must be connected to the COS input of the TEC. Changeover Mode must be set to Auto, and Supply Temp Type must be set for Analog Sensor, Cooling N.C. (cooling when switch is closed), or Heating N.C. (heating when switch is closed). When an analog sensor is used, the changeover setpoint can be adjusted. The changeover logic applies a 10-degree Fahrenheit differential to the setpoint. The system switches to cooling mode when the temperature drops below the changeover setpoint and remains in cooling mode until the measured temperature has risen 10 degrees above the changeover setpoint.

To configure automatic changeover:

1. Press the Menu icon.
2. Press **Equipment Setup**.
3. Press **Changeover**.
4. Press **Changeover Mode** and select Auto.
5. Press **Supply Temp Type** and select Analog Sensor, Cooling N.C., or Heating N.C.
6. Press  to save and  to return to the previous screen.

Additionally, the thermostat controller supports manual changeover. To configure manual changeover:

1. Press the Menu icon.
2. Press **Equipment Setup**.
3. Press **General**.
4. Press **Changeover**.
5. Press **Changeover Mode** and select Heating or Cooling.
6. Press  to save and  to return to the previous screen.

You need to ensure that the Supply Temp type is set to Analog Sensor. The Changeover Mode is also exposed to the BAS through the CGOVR-MODE and can be commanded from the BAS.

On 2-pipe/VAV systems without an automatic changeover, or on 4-pipe systems, you can use COS as a monitor-only point for reading an analog sensor. By setting the controller in 4-pipe mode, or selecting Heating or Cooling for Changeover Mode, the controller defaults to monitor-only mode for the COS and exposes the value to the network as the supply temperature.

Dehumidification Control - Fan Coil Only

The TEC3000 controller support dehumidification control on fan coil devices under three configurations:

- 4-pipe fan coil
- 4-pipe fan coil with reheat
- 2-pipe fan coil (with changeover in cooling mode) with reheat

For optimal dehumidification performance, a 4-pipe unit with floating/incremental or 0 to 10 V control and a multi-speed or variable-speed fan is recommended.

Dehumidification operates when the zone humidity increases above the zone humidity setpoint and the controller is in the Idle or Cooling state. Dehumidification does not operate during heating and stops if the zone temperature drops below the heating setpoint. When dehumidification is active, the cooling device controls to the humidity setpoint, and the heating device reheats the zone in order to keep the temperature at the cooling setpoint. While in the dehumidification mode, a multi-speed or variable-speed fan runs at the lowest possible speed to maximize condensation and moisture removal across the cooling coil.

To enable dehumidification control:

1. Press the Menu icon.
2. Press **Control Setup**.
3. Press **General**.
4. Press **Dehum Enable** and select Yes.

5. Press  to save and  to return to the previous screen.

This point is also exposed to the BAS through the point DEHUM-EN.

To adjust the dehumidification setpoint:

1. Press the Menu icon.
2. Press **Setpoints**.
3. Press **Dehumidification** and adjust accordingly.

4. Press  to save and  to return to the previous screen.

This point is also exposed to the BAS through the point DEHUM-SP.

Temperature Setpoints

The thermostat controller provides a flexible setpoint configuration to give power to the building owner while being easy to use by the occupant. In addition to a simple up/down offset adjustment on the home screen for the occupant, there are six temperature setpoints on the TEC. The six temperature setpoints are Cooling and Heating setpoints for Occupied, Unoccupied, and Standby modes. To set these setpoints:

1. Press the Menu icon.
2. Press **Setpoints**.
3. Select the setpoint to adjust and change as desired.

4. Press  to save and  to return to the previous screen.

Note: The TEC enforces a 2-degree deadband between heating and cooling setpoints. If a setpoint violates this standard (for example, cooling setpoint is set to 70 with a heating setpoint already set to 70), the opposing setpoint is modified to comply with this deadband (in the previous example, the heating setpoint would automatically change to 68).

The occupant has access to an up/down adjustment from the home screen. This adjustment applies a fixed offset (+/-) to the currently active setpoint, and this offset holds until the occupancy state of the controller changes. If the user taps the setpoint on the home screen, the icon inverts and displays white text on a black icon. The offset is held throughout all occupancy periods. For example, if the TEC is cooling in Occupied mode to an occupied cooling setpoint of 72 and you raise the setpoint 2 degrees to 74 from the home screen and then select hold, then the +2 degree offset persists through an occupancy change. If the occupancy then changes to unoccupied, with a setpoint of 80 degrees, the effective setpoint is 82 degrees. This allows the occupant to have a small amount of control over raising or lowering the temperature, but the building owner can still set back setpoints during standby and unoccupied periods. When the setpoint is in Hold mode, pressing the icon again releases the hold and immediately sets the setpoint offset back to 0.

Configuring Occupancy

The TEC3000 controller supports a wide variety of occupancy sources to adapt to nearly any application.

- Local stand-alone weekly scheduler
- Remote schedule from BAS
- Occupancy sensor (internal or remote)
- Occupancy binary input (configurable)
- Manual occupancy override
- Temporary occupancy (by interacting with screen while unoccupied)
- Temporary occupancy binary input

Occupancy is determined using a top-down decision matrix as shown in Table 4.

Enumerations may not match the *TEC3000 Series On/Off or Floating Fan Coil and Zoning Thermostat Controllers with Dehumidification Capability Installation Instructions (Part No. 24-10787-6)*, *TEC3000 Series Proportional Fan Coil and Zoning Thermostat Controllers with Dehumidification Capability Installation Instructions (Part No. 24-10788-0)*, *TEC3000 Series Single- or Two-Stage Economizer Thermostat Controllers Installation Instructions (Part No. 24-10789-5)*, and *TEC3000 Series Field-Selectable BACnet MS/TP or N2 Networked Thermostat Controllers Technical Bulletin (LIT-12011956)* for NAE releases prior to 7.x.

Table 4: Occupancy Determination

| Sequence of Operation (Highest to Lowest Priority) | | | | | Effective Occupancy (EFF-OCC) | Occupancy Source (OCCSOURCE-S) | |
|--|--|-------------------------------------|---|----------------------------|-------------------------------|--------------------------------|--------------------|
| Occupancy Override Mode (OCCOVRD-MODE) | Occupancy BI (BI1-S, BI2-S) ¹ | Temporary Occupancy ^{2, 3} | Occupancy Schedule (External or Schedule) (OCC-CONFIG, NET-OCC) | Motion Sensor ⁴ | | | |
| Occupied | – | – | – | – | Occupied-Override | Occ Override | |
| Unoccupied | | | | | Unoccupied-Override | | |
| No Override | Closed ¹ | – | – | – | Occupied | Occupancy BI | |
| | Open ¹ | | | | Unoccupied | | |
| | Not Configured ¹ | True ² | NOT Occupied | NOT Occupied | – | Temp Occupancy | Temp Occ |
| | | | | | | True ³ | NOT Occupied |
| | | False | Occupied | Occupied | True | | |
| | | | | | False | Standby | |
| | | | | | Disabled | Occupied | Occupancy Schedule |
| | | | Unoccupied | – | – | Unoccupied | |
| | | | | | | Standby | |
| | | | | | | Not Set ⁵ | True |
| False | Unoccupied | | | | | | |
| Disabled | Occupied | Occupancy Schedule | | | | | |

1. Not Configured means that neither BI1 Config nor BI2 Config is set to Occupancy BI. Open and Closed refer to the current state of the BI when configured as Occupancy.
2. True is triggered by interacting with the screen during a scheduled unoccupied period. A value of True can only occur when the schedule is not Occupied.
3. When triggered by a BI configured for Temp Occ, the input is ignored when the schedule is Occupied, the Manual Occupancy Mode is **not** No Override, or an Occupancy BI is configured.
4. Built-in occupancy sensing (PIR) or EI configured for Motion NO or Motion NC.
5. Not Set occurs when no events are scheduled through the local scheduler, or the schedule source is set to Schedule and the Schedule is writing Not Set as the schedule.

Selecting Schedule Source

Scheduling

The TEC3000 thermostat controller can operate as a stand-alone unit with an internal schedule or scheduled with an external schedule. The OCC-CONFIG object sets the method used for scheduling.

If the OCC-CONFIG is set to External, the NET-OCC object is used to control the unit externally.

If the OCC-CONFIG is set to Schedule, the internal schedule commands the LOCAL-OCC object, which sets the Occupancy Schedule command.

Note: If you do not have a schedule in the Schedule object and you have the OCC-CONFIG set to Schedule, you can control the unit with the LOCAL-OCC object externally; however, we do not recommend this method. See Table 5 for scheduling information.



Once the Occupancy Schedule command is set, the effective occupancy is determined by settings shown in the Occupancy Determination table. See Table 4.

Table 5: BAS Objects for Scheduling

| BAS Objects for Scheduling | | | |
|-----------------------------------|---|----------------|---|
| OCC-CONFIG | LOCAL-OCC (Commanded by Internal Schedule) | NET-OCC | Occupancy Schedule Command¹ |
| External | Any State (Internal Schedule in Control) | Occupied | Occupied |
| | | Unoccupied | Unoccupied |
| | | Standby | Standby |
| | | Not Set | Not Set |
| Schedule | Occupied | Not Applicable | Occupied |
| | | | Unoccupied |
| | | | Standby |
| | | | Not Set |

1. The effective occupancy can be affected by other factors listed in Table 4.

The occupancy schedule comes from either the weekly scheduler built into the TEC or as an input from the BAS. The Schedule Source must be selected to tell the controller where to read the occupancy source from. To select the schedule source:

1. Press the Menu icon.
2. Press **Schedule**.
3. Press **Schedule Options**.
4. Press **Schedule Source** and select Schedule (Local) or External (BAS).
5. Press  to save and  to return to the previous screen.

This option is also exposed to the BAS through the point OCC-CONFIG. If BAS is configured as the occupancy source, map the point NET-OCC in and write to that point to control the schedule remotely. If the supervisor goes offline (as identified by the network icon going away on the home screen of the TEC), the control logic automatically falls back to the local schedule as the occupancy source. If that schedule is not set, the default occupancy is continuously occupied.

Setting the Local Schedule

A weekly occupancy schedule with up to four occupancy events for each day can be set locally on the TEC and operate independently of a supervisor. To set the schedule:

1. See Selecting Schedule Source to ensure the schedule source is set to Local.
2. Press the Menu icon.
3. Press **Schedule**.
4. Press **Set Schedule**.

5. Select the days to which the schedule should apply. Note that if events are already set for the selected days, they appear in the corresponding event box. If any events conflict between selected days, an asterisk appears in the event box. See Figure 18.
6. Select the event to be set. See Figure 18.
7. Set the Occupancy to Not Set, Occupied, Unoccupied, or Standby and press **Save**.

IMPORTANT: Internally, the TEC 3000 uses a BACnet schedule where daily schedules are independent of the previous and next days. The default occupancy of the TEC3000 from the factory is set to Occupied. As a result, a daily event at 12:00 AM must be scheduled if you do not want the controller to transition to Occupied Mode at midnight.

Figure 18: Selecting the Days (Left) and Selecting the Event (Right)

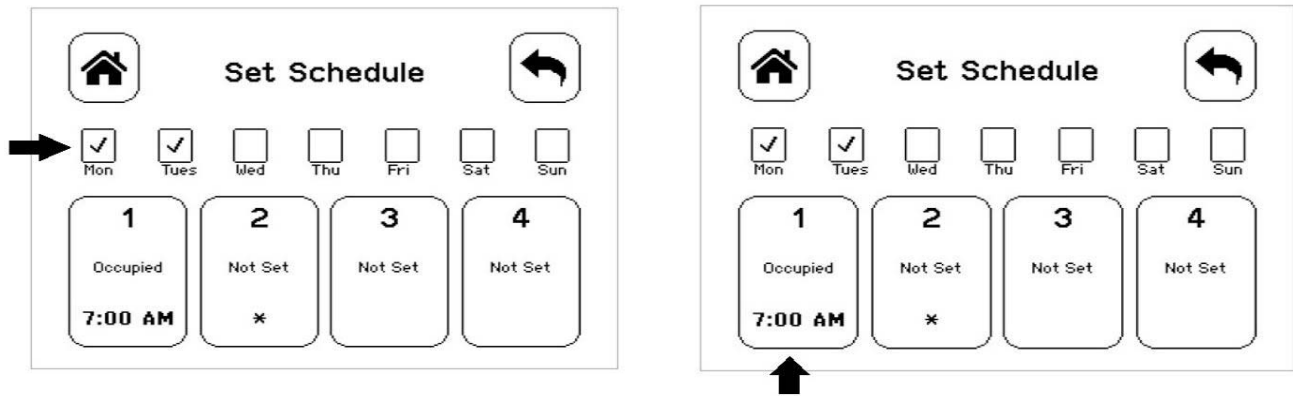
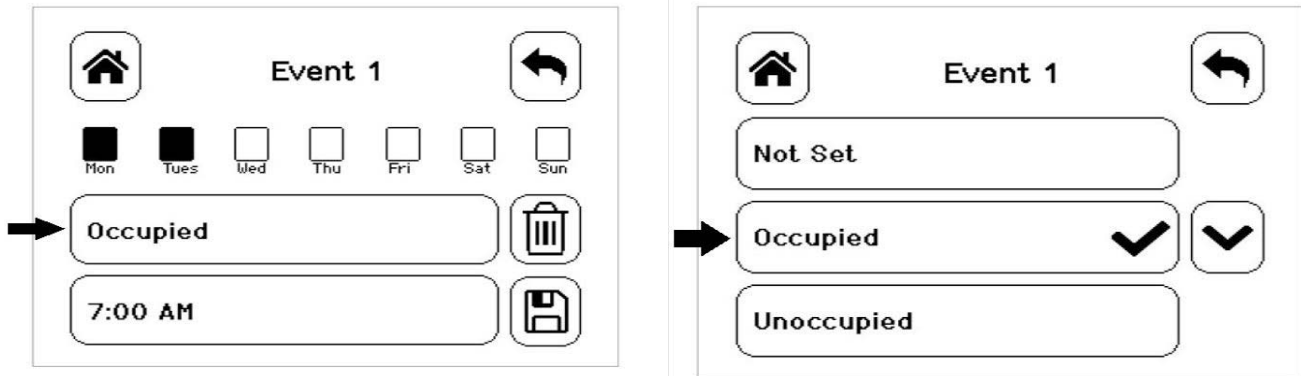
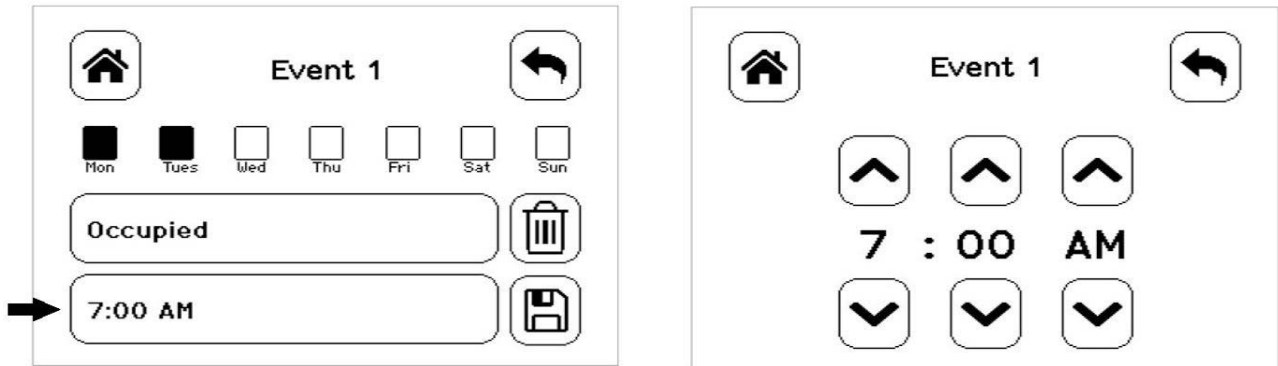


Figure 19: Setting the Room Occupancy (Left) and Setting the Occupancy Mode (Right)



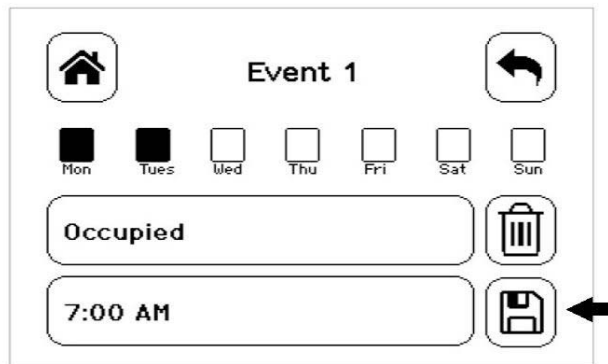
- Set the time to the time at which the event should occur and press **Save**.

Figure 20: Setting the Event Time (Left) and Viewing the Event Time (Right)



- Press **Save** to save the event and press the return icon to return to the main scheduler screen.



Figure 21: Returning to the Main Menu



- Press  to save and  to return to the previous screen.

Overriding the Occupancy Mode

The TEC supports a manual override of all other schedule sources (for example, Schedule, Occupancy BI, and temporary occupancy). To override the Occupancy Mode:

- Press the Menu icon.
- Press **Schedule**.
- Press **Schedule Options**.
- Press **Manual Occupancy Mode** and select Occupied, Unoccupied, or No Override.
- Press  to save and  to return to the previous screen.



This option is also exposed to the BAS through the point OCCOVRD-MODE.

Enabling Optimal Start

The TEC supports an advanced optimal start algorithm. The algorithm works in conjunction with a local schedule to pre-heat or pre-cool the zone before scheduled occupancy periods begin, in order to bring the zone to the desired occupied setpoint when the scheduled occupancy period begins. Occupant comfort is ensured while automatically minimizing energy usage. This algorithm creates a model of the zone being controlled and automatically determines when to start the equipment before the scheduled transition to Occupied. The start time automatically adjusts daily to minimize the time between reaching setpoint and entering Occupied state.



Note: Optimal Start does not work when the schedule source is set to External.

To enable this feature:

1. Press the Menu icon.
2. Press **Schedule**.
3. Press **Schedule Options**.
4. Press **Optimal Start Enable** and select Yes.
5. Press  to save and  to return to the previous screen.

Enabling the Motion Sensor (TEC3x11-00-000, TEC3x13-00-000 Models)



By default on models with integral motion sensing capability, the motion sensor is enabled with a default timeout of 15 minutes from the last detection of motion in the zone. On models without an integrated sensor, the default timeout is still 15 minutes, but it only is applied when one of the two configurable binary inputs is set to be a motion sensor (see [Configurable Binary Inputs](#) for information on configuring the binary inputs). To disable motion sensing capabilities, set the Motion Sensor Timeout to 0 minutes. See Table 4 to view the available setpoints. See Table 7 to view the setpoint values. To adjust the motion sensor timeout:

1. Press the Menu icon.
2. Press **Schedule**.
3. Press **Schedule Options**.
4. Press **Motion Sensor Timeout** and adjust accordingly.
5. Press  to save and  to return to the previous screen.



PID/PRAC+ Automatic Control Tuning

The TEC3000 features advanced proportional-integral-derivative (PID) control algorithms to maximize control performance while minimizing excessive cycling and wear on the equipment. PID is used in conjunction with a Multi-Stage Controller (MSC) for all occupied and standby control.

Additionally, the PID features Johnson Controls proprietary PRAC+ (Pattern Recognition Adaptive Control) automatic tuning, which continuously tunes the controller parameters to automatically optimize the control performance to match the equipment and zone. By default, PRAC+ is enabled and immediately begins to tune. To reset tuning at any time to the factory defaults:

1. Press the Menu icon.
2. Press **Control Setup**.
3. Press **General**.
4. Press **Reset PID Tuning** and select Yes.
5. Press  to save and  to return to the previous screen.

PRAC+ automatic tuning can also be disabled. When disabled, the controller parameters remain at their last values until automatic tuning is re-enabled. To disable automatic tuning:

1. Press the Menu icon.
2. Press **Control Setup**.
3. Press **General**.
4. Press **Auto PID Tuning Enable** and select No.
5. Press  to save and  to return to the previous screen.

Note: For more details on PID/PRAC+ Automatic Control Tuning, refer to the *Controller Tool Help (LIT-12011147)*.

Configurable Binary Inputs

The thermostat controller supports up to two configurable binary inputs (BIs) that can be used to add additional features to the system. Configurable Binary Inputs are accessed through **Settings > Control Setup > Inputs**. Both BIs can be configured to support the following options:

- Occupancy – Direct override of Occupied and Unoccupied
- Temp Occ – Trigger to place controller into Temporary Occupancy mode
- Motion NO – External motion sensor with an open contact output when no motion is detected
- Motion NC – External motion sensor with a closed contact output when no motion is detected
- Supply Fan Status – Input from the equipment to display a Supply Fan Fault. When Fan Alarm Action is set to Shutdown and the Supply Fan Fault is active, the TEC3000 disables the fan, heating, and cooling. When the Fan Alarm Action is set to Enable and the Supply Fan Fault is active, the TEC3000 allows the fan, heating, and cooling to operate during the Supply Fan Fault.
- Dirty Filter – Input from the equipment to display a dirty filter fault on the thermostat
- Service – Input from the equipment to display a service warning on the thermostat
- Fan Lock – Air Proof switch input to shut down control if no airflow is detected within 10 seconds of turning the fan on. Fan Lock must be manually reset from the Faults menu.
- Open Door – Works in conjunction with the Motion NO/Motion NC sensor to control occupancy
- Open Window – Sensor to shut down control if a window is opened. The controller disables control 60 seconds after detecting an opened window.
- Disabled – Sets the binary input to an unused state. When disabled, you can use the binary input for monitoring-only without affecting the thermostat functionality.

Setting both BIs to the same function is supported for all except Occupancy, Fan Lock, Open Door, and Open Window. If both BIs are set the same for those four, BI2 is ignored and only BI1 is used.

The Open Door option works in conjunction with a motion sensor, either built into the TEC or connected to another BI configured for Motion NO/NC mode.

When the door is open, motion detected by the sensor is ignored. Note that opening the door does not stop an Occupied period started by the motion sensor prior to opening the door.

The polarity of the inputs are provided in Table 6.

Table 6: Input Polarities

| BI Configuration | Contact Open | Contact Closed |
|--------------------------|--|--|
| Occupancy | Unoccupied | Occupied |
| Temp Occ | No Trigger Active | Temporary Occupancy Trigger ¹ |
| Motion NO | No Motion Detected, Standby | Motion Detected, Occupied ¹ |
| Motion NC | Motion Detected, Occupied ¹ | No Motion Detected, Standby |
| Dirty Filter | Dirty Filter Alarm Inactive | Dirty Filter Alarm ¹ |
| Service | Service Alarm Inactive | Service Alarm ¹ |
| Fan Lock | No Airflow | Airflow |
| Open Door | Door Open, Unoccupied | Door Closed, Occupied |
| Open Window | Window Open, Control Shut Down | Window Closed, Control Running |
| Supply Fan Status | Supply Fan Off | Supply Fan On |



1. Configurations that support both BIs configured for the same feature of the action that occurs when either of the BIs enter that state.

Aux Control

The TEC has an auxiliary output that can be configured to operate in a few different ways. The Aux Mode supports seven different options:

- Not Used – Output is always off
- Occupied NO – Output is normally open, but closes when occupied
- Occupied NC – Output is normally closed, but opens when occupied
- Occupied Fan NO – Output is normally open, but is closed when occupied with the fan running
- Occupied Fan NC – Output is normally closed, but is open when occupied with the fan running
- On – Output is turned on (relay closed), used by a BAS to directly control the AUX output
- Off – Output is turned off (relay open), used by a BAS to directly control the AUX output

To set the Aux Mode:

1. Press the Menu icon.
2. Press **Control Setup**.
3. Press **General**.
4. Press **Aux Mode** and set accordingly.
5. Press  to save and  to return to the previous screen.

This option is also exposed to the BAS through the point AUX-MODE.

When the Reheat installed parameter is set to True, the Aux output is used for Reheat Output. The setting for the Aux Mode is ignored when reheat is enabled.

Commissioning Mode

The thermostat controller has a built-in commissioning mode, which is designed to allow you to quickly test equipment wiring and functionality. Commissioning mode temporarily disables the control logic, and allows you to manually command any individual output. Commissioning is designed to be the last step of the installation process after configuring the controller for the equipment being controlled, and the available options in commissioning mode are dependent on the controller configuration. To enter commissioning mode:

1. Press the Menu icon.
2. Select Commissioning.
3. Confirm that the selection was intentional. (The control is overridden upon selecting Confirm).

Individual outputs can be commanded through this interface. For binary outputs, the options are Off or On; for analog outputs, they can be commanded from 0 to 100%. Whenever a control output is turned on, the fan is engaged for safety purposes. To command an output from the Commissioning menu:

1. Select the output to command. Adjust the value to the desired output and press **Save**. The output immediately changes to that value.
2. Restore the value to the original setting and press **Save** once again to complete testing that output.

Pressing the back icon from the main commissioning menu or allowing the menu system to time out and return to the home screen ends commissioning and puts the control logic back in control of the outputs.

Sensor Priority

The TEC3000 supports various sources of sensor data for use in control or display, including internal sensors, remote sensors (connected using an analog input), or network commanded sensors. The TEC uses the highest priority connected input (network commands followed by remote sensors and then internal sensors) for control and display. Not all sources are available for all sensors.

Network commands operate on a timeout basis. When a network point is written to by a supervisor, the point becomes the highest priority for 15 minutes. If a new update is written within 15 minutes, the timer is restarted for another 15 minutes.

Available Fault Diagnostics

- Supply Fan Faults – The TEC3000 supports a configurable Supply Fan Status feedback input that turns on when the Supply Fan Status does not match the Supply Fan Command, and can be configured to disable heating, cooling, and fan commands. The alarm delay is adjustable through the Fan Alarm delay setting. If the delay is set to 0 or the binary input is not defined, this feature becomes disabled.
- Supply Fan Runtime – The TEC3000 supports setting runtime limits on the supply fan command. When the limit is exceeded, an alarm turns on. This feature is intended to be used as a maintenance reminder. Setting the runtime limit to 0 disables this feature.
- Supply Air Temperature Diagnostics – The TEC3000 supports diagnostics when you have a Supply Air Temperature installed. The TEC3000 monitors the supply air. If you call for cooling or heating and the temperature does not fall or rise by at least the supply air temperature alarm offset value within the supply air temperature alarm delay, an alarm is generated. If the monitoring occurs while cooling, a cooling ineffective alarm is generated. If the monitoring occurs while heating, a heating ineffective alarm is generated. If you set the supply air temperature offset value set to 0, this alarm is disabled.
- Zone Temperature Alarm – When enabled, the user can set a low and high temperature alarm; and if the zone temperature rises or falls below those limits, an alarm is generated.
- Trends – Built-in trends exist for many of the inputs and outputs for the TEC3000. These trends are viewable at the TEC. The analog graph displays data in 15 minute increments over the previous 24 hours or a table with the last 25 data points. Binary trends display 25 samples taken at every change of state.

Menus and Submenus

In the following table, the * indicates that the menus depend on your configuration.

Table 7: Menus and Submenus (Part 1 of 6)

| Level 1 | Level 2 (LCD Screen Name) | Level 3 (Default Values) | Available Values |
|-------------------------|--------------------------------|-----------------------------|--|
| Setpoints | Occ Cooling Setpoint | 72°F (22°C) | 55 to 85°F (13 to 30°C) |
| | Occ Heating Setpoint | 68°F (20°C) | 55 to 85°F (13 to 30°C) |
| | Unocc Cooling Setpoint | 80°F (27°C) | 55 to 85°F (13 to 30°C) |
| | Unocc Heating Setpoint | 60°F (15°C) | 55 to 85°F (13 to 30°C) |
| | Stby Cooling Setpoint | 74°F (23°C) | 55 to 85°F (13 to 30°C) |
| | Stby Heating Setpoint | 66°F (19°C) | 55 to 85°F (13 to 30°C) |
| | Humidity Setpoint* | 50% RH | 0 to 100% RH *Dehumidification Enable = True |
| Schedule | <i>Schedule Options</i> | | |
| | Set Schedule | | See Scheduling |
| | Optimal Start Enable | No | Yes or No |
| | Temp Occ Duration | 120 minutes | 0 to 300 minutes |
| | Motion Sensor Timeout | 15 minutes | 0 to 240 minutes 0 = PIR sensor disabled |
| | Manual Occupancy Mode | No Override | No Override, Occupied, Unoccupied |
| | Schedule Source | Schedule | Schedule or External |
| Display Settings | Passcode Enable | No | Yes or No |
| | Passcode* | NA | 0000 to 9999 *Passcode Enable = Yes |
| | Brightness Setting | 8 | 0 to 10 (most dim to brightest) |
| | Enable Backlight Timeout | Yes | Yes or No |
| | Units | IP | IP or SI |
| | Time | N/A | |
| | Time Zone | Central | All World Time Zones |
| | Set Time Format | 24 hour | 24 hour or 12 hour |
| | Date | N/A | |
| | Set Date Format | YYYY-MM-DD | YYYY-MM-DD, or Day, Month DD, YYYY, or MM-DD-YYYY |
| | Language | English | English, French, Spanish |
| | Show Fan Icon | Yes | Yes or No |
| | Show Temp | Yes | Yes or No |
| | Show Humidity | Yes | Yes or No |
| | Show Off Icon | Yes | Yes or No |
| | Show Hold Icon | Yes | Yes or No |
| | Show Setpoint | Yes | Yes or No |
| | Show Alarms | Yes | Yes or No |
| | Show Occ Status | Yes | Yes or No |
| | Show Unit Status | Yes | Yes or No |
| Show Date/Time | Yes | Yes or No | |

Table 7: Menus and Submenus (Part 2 of 6)

| Level 1 | Level 2 (LCD Screen Name) | Level 3 (Default Values) | Available Values |
|----------------------|--|-----------------------------|--|
| Control Setup | General | | |
| | Control Mode | Auto | Auto, Cooling, or Heating |
| | Unit Enable | Enable | Enable or Shutdown |
| | Fan Mode* | Smart | Not Used, On, Auto, Smart * Fan coil units only |
| | Max Setpoint Offset | 3 | 0 to 20 degrees (°F or °C based on Units setting under Display Settings menu) |
| | Fan On Delay* | 30 seconds | 0 to 120 seconds * Fan coil units only |
| | Fan Off Delay* | 30 seconds | 0 to 120 seconds * Fan coil units only |
| | Frost Protection | Yes | Yes or No |
| | Reset PID Tuning* | No | Yes or No |
| | Auto PID Tuning Enable | Yes | Yes or No |
| | Dehumidification Enable* | No | Yes or No * Fan coil units with humidity sensor |
| | Aux Mode | Not Used | Not Used, Occupied NO, Occupied NC, Occupied Fan NO, Occupied Fan NC, On, Off |
| | Load Shed Rate Limit | 0.066°F | 0 to 1°F (0 to 0.5°C) |
| | Load Shed Adjust | 4°F | 0 to 8°F (0 to 4°C) |
| | Fan Alarm Delay | 0 seconds | 0 to 300 seconds |
| | Fan Alarm Action (when Fan Alarm Delay is greater than 0) | Enable | Enable or Shutdown |
| | Fan Alarm Reset (when Fan Alarm Delay is greater than 0) | No | Yes or No |
| | Fan Runtime Limit | 0 hours | 0 to 9,000 hours |
| | Fan Runtime Reset (when Fan Runtime Limit is greater than 0) | No | Yes or No |
| | Supply Air Temperature Alarm Offset | 0°F | 0 to 10°F (0 to 5.5°C) |
| | Supply Air Temperature Alarm Delay (when Supply Air Temp Alarm Offset is greater than 0) | 300 seconds | 300 to 3,600 seconds |
| | Inputs | | |
| | BI1 Configuration | Disabled | Disabled, Occupancy, Occupancy Override, Remote PIR, Dirty Filter, Service, Fan Lock, Open Door, Open Window |
| | BI2 Configuration | Disabled | Disabled, Occupancy, Occupancy Override, Remote PIR, Dirty Filter, Service, Fan Lock, Open Door, Open Window |
| | Supply Temp Type | Analog Sensor | Analog Sensor, Heating NC, Cooling NC * Non four-pipe units only |
| | Supply Temp Sensor* | Nickel | Nickel, Platinum, A99B, 2.25k ohm negative temperature coefficient (NTC), 10k ohm NTC, 10k ohm NTC Type 3 * SAT Mode = Analog Sensor, non four-pipe |

Table 7: Menus and Submenus (Part 3 of 6)

| Level 1 | Level 2 (LCD Screen Name) | Level 3 (Default Values) | Available Values |
|----------------------------------|--|-----------------------------|---|
| Control Setup (Cont.) | Supply Temp Offset* | 0 | -5 to 5 (°F or °C based on Units setting under Display Settings menu * Analog Sensor |
| | Zone Temp Sensor | Nickel | Nickel, Platinum, A99B, 2.25k ohm NTC, 10k ohm NTC, 10k ohm NTC Type 3 |
| | Zone Temp Offset | 0 | -5 to 5 (°F or °C based on Units setting under Display Settings menu |
| | Humidity Offset | 0% RH | -15% to 15% RH |
| | Reset Sensors | False | True or False |
| | Zone Temp Alarm Enabled | No | Yes or No |
| | Zone Temp Low Limit | 55°F | 32 to 150°F (0 to 65.56°C) |
| | Zone Temp High Limit | 90°F | 32 to 150°F (0 to 65.56°C) |
| Network Setup | FC Comm Mode | BACnet/MSTP | BACnet/MSTP, N2 |
| | BACnet Instance ID* | 1 | 0 to 4,194,302 * BACnet/MSTP communication mode |
| | N2 Device Address* | 4 | 1 to 255 * N2 communication mode |
| | BACnet Device Address* | 4 | 4 to 127 * BACnet/MSTP communication mode |
| | MSTP Baud Rate* | Auto | Auto, 1200, 9600, 19200, 38400, 76800 * BACnet/MSTP communication mode |
| | BACnet Encoding Type BACnet/MSTP Communication Mode | ISO 10646 (UCS-2) | ISO 10646 (UCS-2), ANSI X3.4 (US-ASCII) |
| Equipment Setup | General | | |
| | Unit Type | 4-Pipe | 2-Pipe, 4-Pipe, VAV |
| | Heating/Cooling Device Type* | Floating | On/Off, Floating * Fan coil units only |
| | Actuator Stroke Time* | 30 seconds | 5 to 300 * Floating Heating/Cooling device type only |
| | Cooling Min On Time* | 120 seconds | 0 to 360 seconds * Fan coil on/off units only |
| | Cooling Min Off Time* | 120 seconds | 0 to 360 seconds * Fan coil on/off units only |
| | Heating Min On Time* | 120 seconds | 0 to 360 seconds * Fan coil on/off units only |
| | Heating Min Off Time | 120 seconds | 0 to 360 seconds * Fan coil on/off units only |
| | Supply Fan* | | |
| | Supply Fan Type* | Single Speed | Single Speed, Multi-speed, Variable Speed * Fan coil units only |
| | Start Voltage* | 2 VDC | 0 to 10 VDC * Fan coil units only, variable speed fan |

Table 7: Menus and Submenus (Part 4 of 6)

| Level 1 | Level 2 (LCD Screen Name) | Level 3 (Default Values) | Available Values |
|--------------------------------|------------------------------|-----------------------------|---|
| Equipment Setup (Cont.) | Full Speed Voltage* | 10 VDC | 0 to 10 VDC, proportional *Fan coil units only, variable speed fan |
| | Min Command* | 20% | 0 to 100% * Fan coil units only, variable speed fan |
| | Med Fan Speed On Cmd* | 33% | 0 to 100% * Fan coil units only, multi-speed fan |
| | High Fan Speed On Cmd* | 66% | 0 to 100% * Fan coil units only, multi-speed fan |
| | Reheat* | | |
| | Reheat Installed | No | Yes (True) or No (False) |
| | Reheat Min Damper Position* | 20% | 0 to 100% * VAV units with reheat installed |
| | Reheat Fan Required* | No | Yes or No *Fan coil units with reheat installed |
| | Reheat Min On Time* | 180 seconds | 0 to 360 second * Reheat installed |
| | Reheat Min Off Time* | 180 seconds | 0 to 360 seconds * Reheat installed |
| | Changeover | | |
| | Changeover Mode | Auto | Auto, Cooling, or Heating * Non 4-Pipe units |
| | Supply Temp Type | Analog Sensor | Analog Sensor, Heating NC, Cooling NC * Changeover Mode = Auto |
| | Changeover Setpoint | 55°F | 40 to 200°F (4 to 93°C) * Supply temp type = analog sensor |
| | Supply Temp Sensor | Nickel | Nickel, Platinum, A99B, 2.25k ohm NTC, 10k ohm NTC, 10k ohm NTC Type 3 * Supply temp type = analog sensor |
| | Supply Temp Offset | 0°F | -5 to 5°F (-3 to 3°C) * Supply temp type = analog sensor |

Table 7: Menus and Submenus (Part 5 of 6)

| Level 1 | Level 2 (LCD Screen Name) | Level 3 (Default Values) | Available Values |
|----------------------|--------------------------------------|-------------------------------------|---|
| Trend | EFF-ZNT | | -50 to 250°F (-45.56 to 121.11°C) |
| | EFF-SETPOINT | | 45 to 100°F (7.22 to 37.78°C) |
| | EFF-ZNH | | 0 to 100%RH |
| | B1 Status | | On or Off |
| | B2 Status | | On or Off |
| | EFF-OAT | | -50 to 250°F (-45.56 to 121.11°C) |
| | EFF-SAT | | -50 to 250°F (-45.56 to 121.11°C) |
| | FANSPD-S | | On or Off |
| | CLG1-C | | On or Off |
| | CLG2-C | | On or Off |
| | HTG1-C | | On or Off |
| | HTG2-C | | On or Off |
| | OAD-O | | 0 to 100% |
| | HTG-O | | 0 to 100% |
| | CLG-O | | 0 to 100% |
| System Status | Occupancy Source | Local Schedule | Occupancy BI Temp Occ BI Temp Occ Occ Override Local Schedule BAS Schedule Occupancy Sensor |
| | Unit Status | Cooling | System Fault Airflow Fault Open Window Control Off Unreliable Temperature Dehumidification Idle Cooling Heating Cooling Unavailable Heating Unavailable Cooling Unavailable due to Changeover Cooling Unavailable due to OA Temp Cooling Unavailable due to Control Mode Heating Unavailable due to Changeover Heating Unavailable due to OA Temp Heating Unavailable due to Control Mode |

Table 7: Menus and Submenus (Part 6 of 6)

| Level 1 | Level 2 (LCD Screen Name) | Level 3 (Default Values) | Available Values |
|----------------------------------|------------------------------|-------------------------------|---|
| System Status (Cont.) | Supply Air Temperature | 75°F | -50 to 250°F (-45 to 121°C) |
| | Changeover State | Supply Temperature Unreliable | Changeover Disabled Cooling Mode Heating Mode Supply Temperature Unreliable |
| | Zone Temp Source | Internal Sensor | Unreliable Internal Sensor Remote Sensor Network Override Input Not Installed |
| Control Status | Cooling % Command | | 0 to 100% |
| | Heating % Command | | 0 to 100% |
| | Reheat % Command | | 0 to 100% |
| | Cool Stage 1 | Off | On or Off |
| | Heat Stage 1 | Off | On or Off |
| | Reheat Stage 1 | Off | On or Off |
| | Fan % Command | 0% | 0 to 100% |
| | Fan | On | On or Off |
| Controller Info | Model Name | TEC3x1x-xx | – |
| | Software Version | x.x.x.xxxx | – |
| | Unit Name | TECxxxxx | – |
| | Device Name | | User-Supplied |
| | Device Description | TEC3000 | – |
| Commissioning | Supply Air Temperature | Display Current Temperature | – |
| | Heat Command | 0% | 0 to 100% |
| | Cool Command | 0% | 0 to 100% |
| | Supply Fan | No | Yes or No |
| | Aux | No | Yes or No |
| Update | View Version | x.x.x.xxxx | Current Release of Software |
| | Load Firmware | | File list from USB drive |
| | Restore | | File list from USB drive or local storage ¹ |
| | Backup | | File list from USB drive or local storage ¹ |

1. Configuration can be backed up to the USB drive and restored to similar models to expedite the commissioning process.

Troubleshooting

Table 8: Fault List (Part 1 of 3)

| Faults | Probable Causes | Solutions |
|------------------------------|--|---|
| Remote Zone Temp Fail | The External Zone Temperature sensor has been disconnected or has failed. | <ol style="list-style-type: none"> 1. Check the wiring of the sensor. 2. If intentionally disconnected, reset sensors through the menu. 3. If the problem persists, order replacement units and return the affected devices to Johnson Controls under the RMA program. |
| Supply Temp Fail | The External Supply Temperature sensor has been disconnected or has failed. | <ol style="list-style-type: none"> 1. Check the wiring of the sensor. 2. If intentionally disconnected, result fault by entering the menu, enter Control Setup, and select Inputs to reset the sensors. 3. If the problem persists, order replacement units and return the affected devices to Johnson Controls under the RMA program. |
| Internal Sensor Fail | An internal sensor has failed on the TEC. | Order replacement units and return the affected devices to Johnson Controls under the RMA program. |
| Dehum Unavailable | Dehumidification is unavailable because the zone humidity sensor has failed or the humidity reading is not reliable. | <ol style="list-style-type: none"> 1. If the source of zone humidity was a BAS, check the BAS to ensure that it is still online and is providing the TEC with the humidity reading. If removal of the BAS mapping was intentional, reset the sensors through the menu. 2. If the problem persists, order replacement units and return the affected devices to Johnson Controls under the RMA program. |
| Service | Equipment connected to the BI configured for a Service alarm is triggering the alarm. | Service the equipment by way of the manufacturer's recommendation. |
| Dirty Filter | Equipment connected to the BI configured for a Dirty Filter alarm is triggering the alarm. | Replace the filter in the equipment as explained in the manufacturer's instructions. |
| Calibration Corrupt | Factory calibration data is lost or is not installed. | Order replacement units and return the affected devices to Johnson Controls under the RMA program. |
| Changeover Fail | The Supply Temperature Sensor is not installed, has failed, or has been disconnected and the TEC can no longer detect changeover mode to cool or heat. | Follow the same steps as Supply Temp Fail alarm. |
| Zone Temp Unreliable | All sources of zone temperature are unreliable, including the onboard sensor. | Order replacement units and return the affected devices to Johnson Controls under the RMA program. |
| Open Window | The switch connected to the BI configured for Open Window is sensing that the window is opened, and control has shut down. | <ol style="list-style-type: none"> 1. Close the window to resume control. 2. Check sensor functionality with an ohmmeter, and verify the wiring to the TEC. 3. Order replacement units and return the affected devices to Johnson Controls under the RMA program. |

Table 8: Fault List (Part 2 of 3)

| Faults | Probable Causes | Solutions |
|--|--|---|
| Fan Lock | The switch connected to the BI configured for Fan Lock did not sense airflow within 10 seconds of starting the fan, and control has been shut down. | <ol style="list-style-type: none"> 1. Inspect equipment to ensure fan functions. 2. Check sensor functionality with an ohmmeter, and verify wiring to the TEC. 3. Reset fault by entering the menu, selecting Fault Status, and selecting the Fan Lock. 4. Order replacement units and return the affected devices to Johnson Controls under the RMA program. |
| Humidity Unreliable | The zone humidity reading was reliable and has now failed. | <ol style="list-style-type: none"> 1. If the source of zone humidity was the onboard sensor, contact Johnson Controls product sales and support. 2. If the source of zone humidity was a BAS, check the BAS to ensure that it is still online and providing the TEC with the humidity reading. If removal of the BAS mapping was intentional, reset sensors through the menu. |
| Controller Fault | The controller has detected an internal fault that it cannot recover. | Order replacement units and return the affected devices to Johnson Controls under the RMA program. |
| | An unknown error has prevented the controller from turning on. | Order replacement units and return the affected devices to Johnson Controls under the RMA program. |
| Touchscreen Unavailable | The touchscreen components have failed to initialize. | <ol style="list-style-type: none"> 1. Reboot the controller. 2. If problems persist, order replacement units and return the affected devices to Johnson Controls under the RMA program. |
| Board Mismatch | The baseboard and CPU board are paired incorrectly. An error message appears on the TEC indicating the model number of the baseboard and CPU board. | Match the baseboard to its corresponding CPU board. See <i>Repair Information</i> for information on ensuring that you have the CPU board and base board paired correctly. |
| USB Malfunction | A USB drive has malfunctioned and drawn more than the maximum allowed current. | <ol style="list-style-type: none"> 1. Attempt to insert and use the USB drive again. 2. Try a new USB drive. 3. If problems persist, order replacement units and return the affected devices to Johnson Controls under the RMA program. |
| Supply Fan Runtime Limit Extended | The Supply Fan Runtime has exceeded the configured Supply Fan Runtime Limit. | <ol style="list-style-type: none"> 1. Service the Supply Fan. 2. Reset the Supply Fan runtime. |
| Heating Ineffective | The Supply Air Temperature has not increased above the configured Supply Air Temperature Alarm Offset while heating has been active for at least the Supply Air Temperature Alarm Delay. | Verify that the heating elements on the rooftop are functioning properly. |
| Cooling Ineffective | The Supply Air Temperature has not decreased below the configured Supply Air Temperature Alarm Offset while cooling has been active for at least the Supply Air Temperature Alarm Delay. | Verify that the cooling elements on the rooftop are functioning properly. |
| Supply Fan Fault | The Supply Fan Status configured for either BI1 or BI2 has not proved within the configured Fan Alarm Delay. | <ol style="list-style-type: none"> 1. Verify that the Supply Fan is operating when turned on. 2. Verify that the Supply Fan Status wiring is connected correctly. |

Table 8: Fault List (Part 3 of 3)

| Faults | Probable Causes | Solutions |
|----------------------------------|---|--|
| Zone Temperature Too Cold | The Zone Temperature has decreased below the configured Zone Temp Low Limit. | Verify that the TEC and the RTU heating are enabled and functioning. |
| Zone Temperature Too Hot | The Zone Temperature has increased above the configured Zone Temp High Limit. | Verify that the TEC and the RTU cooling are enabled and functioning. |

Table 9: Troubleshooting Details¹ (Part 1 of 2)

| Symptom | Probable Causes | Solutions |
|---|---|---|
| The controller displays Idle with a Unit Status of Cooling Unavailable due to Changeover despite being above cooling setpoint, or with a status of Heating Unavailable due to Changeover despite being below the setpoint. | The 2-pipe fan coil/VAV system does not have a changeover sensor and switch connected, or the sensor/switch has failed. | <ol style="list-style-type: none"> 1. Check the wiring of the supply temperature sensor/switch. 2. Verify that the changeover is set up correctly for the type of sensor attached (sensor or switch). |
| | The changeover temperature is sensing a hot supply, but the controller is requesting cooling. | <ol style="list-style-type: none"> 1. Verify that the supply is not in heating mode. If it is, nothing can be done from the TEC. 2. Check the wiring of the supply temperature sensor or switch. 3. Check the placement of the supply temperature sensor or switch. 4. Verify that the changeover is set up correctly for the type of sensor attached (sensor or switch). |
| | Changeover temperature is sensing a cold supply, but the controller is requesting heating. | <ol style="list-style-type: none"> 1. Verify that the supply is not in cooling mode. If it is, nothing can be done from the TEC. 2. Check the wiring of the supply temperature sensor or switch. 3. Check the placement of supply temperature sensor or switch. 4. Verify that the changeover is set up correctly for the type of sensor attached (sensor or switch). |
| The controller displays Idle with a Unit Status of Cooling Unavailable due to Control Mode despite being above cooling setpoint, or with a status of Heating Unavailable due to Control Mode despite being below the setpoint. | The Control Mode is set to Cooling Mode, but the controller is requesting heating. | Change the Control Mode to Auto or Heating. |
| | The Control Mode is set to Heating Mode, but the controller is requesting cooling. | Change the Control Mode to Auto or Cooling. |
| The controller displays Cooling or Heating , but the staged equipment shuts off. | When in heating or cooling mode with staged equipment, the equipment cycles on and off during the cooling or heating operation in order to maintain setpoint. | Expected behavior. |
| The staged equipment shuts off above the cooling setpoint or below the heating setpoint. | The PID control algorithm minimizes overshoot and energy usage for the particular equipment and zone, and may cycle the equipment prior to reaching setpoint. | Expected behavior. |

Table 9: Troubleshooting Details¹ (Part 2 of 2)

| Symptom | Probable Causes | Solutions |
|--|--|--|
| The staged equipment cycles too rapidly or too slowly. | The control band around the setpoint is determined by the minimum on/off times and is set incorrectly for the equipment, zone, or user preference. There is a tradeoff between reduced control band size and increased energy usage and equipment wear from increased cycling. | <ol style="list-style-type: none"> To tighten the control band, reduce the minimum on and off time settings. Minimal control band is achieved with a 60-second minimum on/off time. To loosen the control band, increase the minimum on and off time settings. |
| The controller provides an error when trying to upgrade firmware. | The USB drive is defective. | Try a different USB drive. |
| | The firmware package is corrupt. | Try re-downloading the firmware image onto the USB drive and retry the upgrade. |
| The controller provides an error when trying to back up settings. | The USB drive is defective. | Try a different USB drive. |
| The controller provides an error when trying to restore settings from a backup. | The USB drive is defective. | Try a different USB drive. |
| | The Restore file is corrupt. | Try restoring a different backup file. |
| | The Restore file is from an incompatible model TEC. | Ensure that the backup file being restored was from the same model TEC. |
| The controller is unable to access a USB drive. | The drive is formatted as NTFS or another unsupported format. The TEC supports FAT and FAT32 formats only. | Reformat the USB drive, or try a different USB drive with a supported format. |
| | The USB drive is defective. | Try a different USB drive. |
| The controller displays Board Mismatch . | The I/O board that the display board is currently attached to does not match the one that initially shipped with the display board. | Attach the display board to the correct I/O board. |
| | A hardware failure is causing the two boards to incorrectly identify themselves. | Order replacement units and return the affected devices to Johnson Controls under the RMA program. |
| The controller displays Controller Fault . | An internal fault was detected and the controller was unable to recover. | Order replacement units and return the affected devices to Johnson Controls under the RMA program. |
| The Bell icon is displayed on the TEC home page. | The fault has been detected on the TEC. | See Table 8 for TEC fault causes and resolution. |
| Partial Restore Complete is displayed when trying to restore settings from a backup file. | Not all of the items in the backup file have been restored. This error can be caused by a value being out of the minimum or maximum range in the backup file. It may also occur if there are inconsistencies in the reliability of a setting in the backup file and on the TEC device. | <ol style="list-style-type: none"> Create a Backup file on a USB drive for the TEC that is showing the issue. Edit the backup file created in the previous step on a PC to reflect the desired settings. Verify that the modified values are within minimum and maximum range in the backup file. Restore the settings from the newly edited backup file on the TEC. |
| The temperature displayed is lower than the actual room temperature. | Cold air drafts are entering the back of the TEC. | Seal any holes behind the TEC to reduce drafts. |
| The Online icon does not appear for a networked controller. | There is improper field bus wiring. | Refer to the <i>MS/TP Communications Bus Technical Bulletin (LIT-12011034)</i> . |


1. For common MS/TP troubleshooting information, refer to the *MS/TP Communications Bus Technical Bulletin (LIT-12011034)*.

Repair Information

If the TEC3000 Series Thermostat Controller fails to operate within its specifications, replace the unit. For a replacement thermostat controller, contact the nearest Johnson Controls representative.

Technical Specifications

TEC3000 Series On/Off or Floating Fan Coil and Zoning Thermostat Controllers with Dehumidification Capability (Part 1 of 2)

| | | |
|--|---|--|
| Power Requirements | | 19 to 30 VAC, 50/60 Hz, 4 VA at 24 VAC nominal, Class 2 or safety extra-low voltage (SELV) |
| USB Port Power Rating | | 120 to 250 mA current draw supported |
| Relay Contact Rating | On/Off or Floating Control | 19 to 30 VAC, 1.0 A maximum, 15 mA minimum, 3.0 A in-rush, Class 2 or SELV |
| Fan Relay Output Rating | | 19 to 30 VAC, 1.0 A maximum, 15 mA minimum, 3.0 A in-rush |
| Auxiliary Output Rating/Triac Output | | 19 to 30 VAC, 1.0 A maximum, 15 mA minimum, 3.0 A in-rush |
| Binary Inputs | | Dry contact across terminal COM to terminals BI1, BI2, or COS |
| Analog Inputs | | Nickel, platinum, A99B, 2.25k ohm NTC, 10k ohm NTC, 10k ohm NTC Type 3 across terminal COM to terminals R SEN or COS |
| Temperature Sensor Type | | Local 1k ohm platinum sensor |
| Wire Size | | 18 AWG (1.0 mm diameter) maximum, 22 AWG (0.6 mm diameter) recommended |
| MS/TP Network Guidelines | | Up to 100 devices maximum for each Network Automation Engine (NAE); 4,000 ft (1,219 m) maximum cable length |
| Temperature Range | Backlit Display | -40.0°F/-40.0°C to 122.0°F/50.0°C in 0.5° increments |
| | Heating Control | 40.0°F/4.5°C to 90.0°F/32.0°C |
| | Cooling Control | 54.0°F/12.0°C to 100.0°F/38.0°C |
| Accuracy | Temperature | ±0.9°F/±0.5°C at 70.0°F/21.0°C typical calibrated |
| | Humidity | ±5% RH from 20 to 80% RH at 50 to 90°F (10 to 32°C) |
| Minimum Deadband | | 2°F/1°C between heating and cooling |
| Occupancy Sensor Motion Detection (Occupancy Sensing Models) | | Minimum of 94 angular degrees up to a distance of 15 ft (4.6 m); based on a clear line of sight |
| Ambient Conditions | Operating | 32 to 122°F (0 to 50°C); 95% RH maximum, noncondensing |
| | Storage | -22 to 122°F (-30 to 50°C); 95% RH maximum, noncondensing |
| Compliance  | BACnet International | BACnet Testing Laboratories™ (BTL) 135-2001 Listed BACnet Application Specific Controller (B-ASC) |
| | United States | UL Listed, File E27734, CCN XAPX, Under UL60730 |
| | | FCC Compliant to CFR 47, Part 15, Subpart B, Class B |
| | Canada | UL Listed, File E27734, CCN XAPX7, Under E60730 |
| | | Industry Canada, ICES-003 |
| Europe | CE Mark – Johnson Controls declares that this product is in compliance with the essential requirements and other relevant provisions of the EMC Directive and the RoHS Directive. | |
| Australia and New Zealand | RCM Mark, Australia/NZ Emissions Compliant | |

TEC3000 Series On/Off or Floating Fan Coil and Zoning Thermostat Controllers with Dehumidification Capability (Part 2 of 2)

| | | |
|------------------------|--|-------------------|
| Shipping Weight | Models without Occupancy Sensor | 0.75 lb (0.34 kg) |
| | Models with Occupancy Sensor | 0.77 lb (0.35 kg) |

The performance specifications are nominal and conform to acceptable industry standards. For application at conditions beyond these specifications, consult the local Johnson Controls office. Johnson Controls shall not be liable for damages resulting from misapplication or misuse of its products.

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